



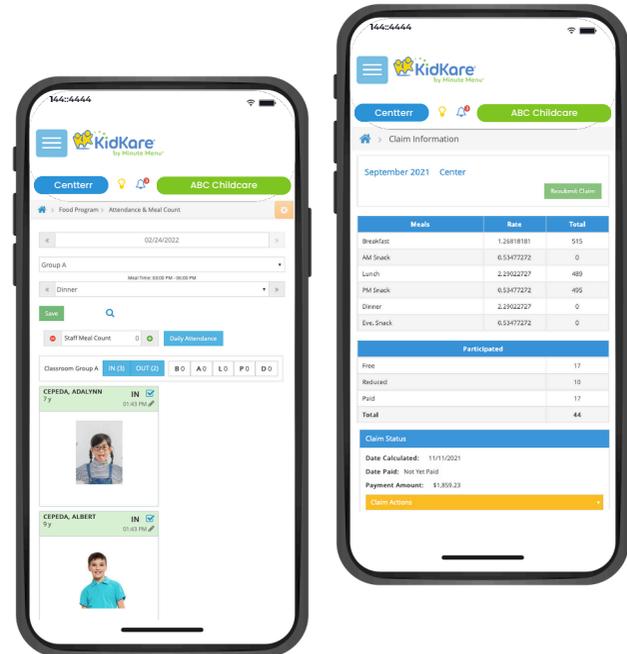
Oklahoma

# KidKare

Multi-Site User Manual  
May 2025



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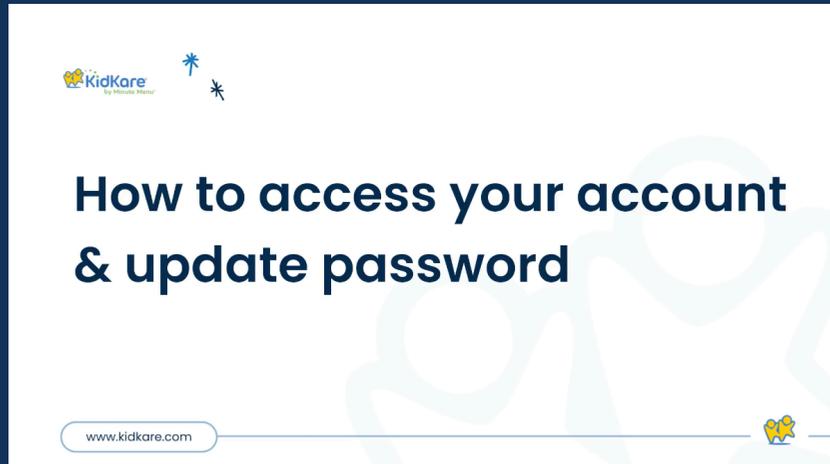
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# Logging into KidKare

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Click above to watch a quick video

# Center Sponsors: Steps to Get Started

Below is a list of tasks you should complete as you get started with KidKare. Click each link to jump to the article for more information.

- [Create Staff-Member Accounts](#)
- [Confirm Your Company Information](#)
- [Enroll Centers](#)
- [Enroll Children](#)
- [Create Master Menus](#)
- [Send Welcome Messages to Your Centers](#)



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# Center Sponsors Checklist

The basic monthly process with KidKare typically follows the pattern below. Click the image to the right to view a printable version of this document, or use this [link](#).



## For Center Sponsors

# CACFP Checklist

DAILY (Sites)	
<input type="checkbox"/>	Mark Children in attendance
<input type="checkbox"/>	During meal service time, mark each child that get served a meal
<input type="checkbox"/>	Ensure all meals served are entered into the Daily Menu
<input type="checkbox"/>	Enter the actual amount of food prepared and served for each meal or snack served

WEEKLY/MONTHLY	
<input type="checkbox"/>	Enter newly enrolled children and update any children information that has changed (Sponsor or Site)
<input type="checkbox"/>	Activate any Pending Children before processing claims
<input type="checkbox"/>	Enter all receipts for food program purchases (Sponsor or Site)
<input type="checkbox"/>	Review School calendar and mark days school aged children are out of school (Sponsor or Site)
<input type="checkbox"/>	Run the following Meal & Attendance reports to ensure completion of the previous week (Sponsor & Site): <ul style="list-style-type: none"> <li>Weekly Attendance + Meal Counts Report</li> <li>Center Monthly menu Plan</li> </ul>
<input type="checkbox"/>	Review Milk Audit to ensure enough milk is purchased for the week and inventory totals match (Sponsor or Site)
<input type="checkbox"/>	Build and Review/Assign Menus for the next month (Sponsor or Site)
<input type="checkbox"/>	Complete End of Month Inventory on OSDE template (Not in KidKare)



MONTHLY	
<input type="checkbox"/>	On the 1st of each month, verify the starting balances/previous month carryover in your milk audit (Sponsor or Site)
<input type="checkbox"/>	Collect, Review, and Finalize Claims for each site in KidKare
<input type="checkbox"/>	Login to CNP and submit your claim data to the state
<input type="checkbox"/>	Mark claim as submitted in KidKare and record payment once received
<input type="checkbox"/>	Once your claim is finalized and submitted, run the Non-Profit Status Report in KidKare to determine cost of food used (# of claim spend on food should be 50% or higher) NEW from OSDE
<input type="checkbox"/>	Ensure hard copies of receipts, bank statement, and CN Labels are on hand and easily accessible at your site.
<input type="checkbox"/>	Review your monthly roster and withdraw any participants that are no longer in your care.

ANNUALLY	
<input type="checkbox"/>	Annually renew enrollments for the new program year. When manually renewing participants, all paper enrollment forms should be stored onsite with CACFP paperwork. When using eForms in KidKare no forms need to be printed
<input type="checkbox"/>	Update any changes on manual renewals into KidKare
<input type="checkbox"/>	Complete online sponsor, facility, and budget applications on CNP website. Utilize receipt/finance reports in KidKare to help budget for the next program year
<input type="checkbox"/>	Submit your end of year report along with your bank statement for the last month of the year submitted into the CNPsite

## RESOURCES

- State CNP Site [www.cnp.sde.ok.gov/CACFP](http://www.cnp.sde.ok.gov/CACFP)
- KidKare Email: [oklahoma@kidkare.com](mailto:oklahoma@kidkare.com)
- KidKare Training Site: <https://www.kidkare.com/training-ok/>

# Administrative Tasks

---

- Sponsor Staff Management
- View Reimbursement Rates
- Manage Company Information

# Sponsor Staff Management

## Create Sponsor Staff Roles

You can create staff roles with customized permissions. This allows you to set default permission levels for specific staff groups. For example, you can set up administrators, managers, claims processors, monitors, volunteers, and so on. Then, when you create a new staff account, you can simply select the staff type and assign that type's permissions to the user.

- From the menu to the left, click **Tools**. Select
- **Sponsor User Permissions**. The Sponsor User Permissions page opens.
- Click the **Roles & Permissions** tab.
- Click **Add Role**.
- Click the **Role Name** box and enter the name for this role.
- Click **Save**.
- Next, click  next to permissions to enable and disable them.
- You can also click Select All to turn on all permissions for this role, or you can click **Unselect All** to disable all permissions for this role. Your changes are saved automatically.



## Add Sponsor Staff & Permissions

[www.kidkare.com](http://www.kidkare.com)



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# Create Sponsor Staff Accounts

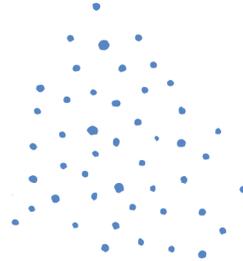
All sponsor/back-office staff members should have their own, unique login ID and password with which to access KidKare. You can assign permissions to each individual user, or you can create staff roles. You can customize permissions for each staff roles and then assign that type to the users you create. However, if you have a small staff or want to set permissions for each individual staff member, you do not have to set up staff roles. For more information, see [Create Sponsor Staff Roles](#).

- From the menu to the left, click **Tools**. Select
- **Sponsor User Permissions**. The Sponsor User Permissions page opens.
- Click **Add User**. The **Add User** pop-up opens.
- Click the **First Name** and **Last Name** boxes and enter the user's full name.
- Click the **Email** box and enter the email address for this user if applicable.
- Click the **Role** drop-down menu to assign a role with pre-set permissions to this user. You can customize permissions for this user later, if needed.
- Click Add User. The **User Added** message displays.
- Set a password for the user.
  - If you provided an email address, click **Email User Instructions** to send the user an email containing instructions for accessing their account.
  - If you did not provide an email address, enter a password for the user and click **Set Password**.



# Customize Sponsor Staff Permissions

Staff permissions allow you to determine who can access what portions of KidKare. For example, you can restrict certain users from accessing and editing your food list. You can either set default permissions when creating specific staff roles, or you can customize individual user permissions on the User Details page. This article covers setting permissions on the User Details page. See [Create Center Staff Roles](#) for more information on creating pre-set permission sets.



- From the menu to the left, click **Tools**.
- Select **Sponsor User Permissions**. The Sponsor User Permissions page opens.
- Click  next to the user for whom to update permissions. The User Details page opens.
- Scroll to the **User Permissions** section.
- Next, click  next to permissions to enable and disable them. You can also click **Select All** to turn on all permissions for this user, or you can click **Unselect All** to disable all permissions for this user. Your changes are saved automatically.

# View Reimbursement Rates

You can view current reimbursement rates for CACFP claims in KidKare.

To do so:

- From the menu to the left, click **Administration**.
- Select **View Reimbursement Rates**. The View Reimbursement Rates page opens.
- Click the **State Type** and choose from the following:
  - 48 Contiguous
  - Alaska Hawaii
  - Washington, DC
- Click the **Effective Month** box and select the year and month to view.

Federal Reimbursement Rates			
Meals	Free	Reimbursed	Paid
Breakfast	2.37	2.80	0.59
AM Snack	1.21	0.6	0.11
Lunch	4.43	4.03	0.42
PM Snack	1.21	0.6	0.11
Dinner	4.43	4.03	0.42
Evening Snack	1.21	0.6	0.11
Cash in Lieu	0.3		

State Supplemental Reimbursement Rates for CA			
Meals	Free	Reimbursed	Paid
Breakfast	0.276	0.276	0
AM Snack	0	0	0
Lunch	0.276	0.276	0
PM Snack	0	0	0
Dinner	0	0	0
Evening Snack	0	0	0



# Manage Company Information

## Update Your Login Information

Update your login information whenever you need by using the **My Account** page.

- In the top-right corner, click your username and select My Account. The **My Account** page opens.
- To update your password:
  - In the **User Details** section, click the **Click to Reset** link.
  - Enter a new password.
  - Click the checkmark to save your changes.
- To change your username:
  - Click **Edit**.
  - In the **User Details** section, click the **Username** box and enter your updated username.
  - Click **Save**.



## Manage Client Information

www.kidkare.com

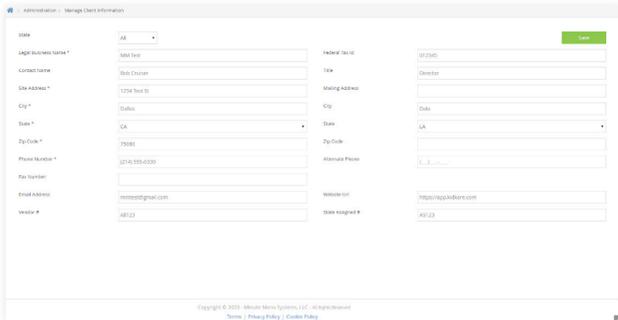


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# Review Your Account Information

It's important that your company information is correct, as it prints on various reports. Check and update this information in the Manage Client Information page.

- From the menu to the left, click **Administration**.
- Select **Manage Client Information**, the Manage Client Information page opens.



The screenshot shows the 'Manage Client Information' form. The form is divided into several sections with labels on the left and input fields on the right. The fields are as follows:

Field Label	Value
State	CA
Legal Business Name*	ABC Inc
Contact Name	John Doe
State Address*	1234 Main St
City*	San Jose
State*	CA
Zip Code*	95130
Phone Number*	(510) 555-1234
Fax Number	
Email Address	john@abc.com
Website #	45678
Federal Tax ID	
Title	Director
Mailing Address	
City	San Jose
State	CA
Zip Code	
Alternate Phone	
Website URL	http://www.abc.com
State assigned #	45678

At the bottom of the form, there is a 'Save' button. The footer of the page reads: 'Copyright © 2011, Mikado Systems, LLC. All Rights Reserved. Terms | Privacy Policy | Contact Policy'.

- Confirm that the displayed information is correct. Ensure that the State Agreement # is entered in the **State Assigned #** field.
- If you made any changes, click **Save**.

*Note: If there are fields that need to be updated but they are greyed out and cannot be changed, you need to reach out to OSDE for these changes.*



# Center Management

---

- Enroll & Manage Centers
- Center Welcome Letter
- Manage Center Staff
- Remove & Reactivate Centers
- Manage Center Classrooms

# Enroll & Manage Centers

## Enroll Centers

All centers are pre-enrolled based on data provided by OSDE. When a new center is approved for the food program, OSDE will alert KidKare and the center will be enrolled for you. If any adjustments need to be made to any center details, contact OSDE directly as the center details are read-only and managed by the state to ensure they match what is in the CNP site.

Peppa's Play Yard TX #9999 (#1234) Center Sponsor (KidKare23)

Center Management > Manage Center Information

General License/Schedule Oversight Save Remove Center

### General Info and Hours

State Site #: 777

Opening Time:

Closing Time:

Open 24 Hours:  No

Night Opening:

Night Closing:

Days Open: Sun Mon Tue Wed Thu Fri Sat

Months Open: 12 selected

### Meal Schedule

Servings: 1 2

	Serving 1		Serving 2	
Breakfast:	07:00 AM <input type="checkbox"/>	09:00 AM <input type="checkbox"/>	Start <input type="checkbox"/>	End <input type="checkbox"/>
AM Snack:	10:00 AM <input type="checkbox"/>	10:45 AM <input type="checkbox"/>	Start <input type="checkbox"/>	End <input type="checkbox"/>

### License Info

License Type: Center [3] Add Delete

Program Type: Child Care Center

Max Capacity:	Infants	Toddlers	PreSchoolers	School Age	Total
	20	0	0	0	150

Waiver:  No

License #:

Site ID:

Funding Source: --Select--

License/CACFP Starting Age: 0 Years

License/CACFP Ending Age: 13 Years

Start Date:

End Date:

Approved Meals: Breakfast AM Snack Lunch PM Snack Dinner Eve. Snack

At-Risk/SFSP Participant:  No



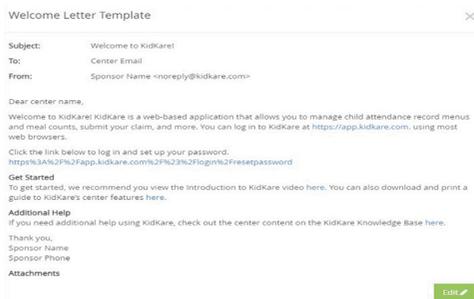
# Center Welcome Letter

## Customize the Center Welcome Letter

You can customize the welcome letter sent to your center admins with a link to their KidKare account.

- Log in to KidKare.
- Click  at the top of the main menu.
- In the **General Settings section**, click **Edit Welcome Letter Template**. The Welcome Letter Template pop-up opens.
- Click Edit. Update the Subject and From boxes, as needed.

Variables you can use to fill-in certain information are listed at the bottom of the editor (SponsorName, CenterPhone, and so on). To add one of these variables to your text, type @ and begin typing the variable to use. A list of available items displays as you type, so you can select the variable you need. For example, to add the provider's name to the Subject, you would type **@CenterName** in the **Subject box**.



The screenshot shows a pop-up window titled "Welcome Letter Template" with a close button (X) in the top right corner. The window contains the following text:

**Subject:** Welcome to KidKare!  
**To:** Center Email  
**From:** Sponsor Name <noreply@kidkare.com>

Dear center name,  
Welcome to KidKare! KidKare is a web-based application that allows you to manage child attendance record menus and meal counts, submit your claim, and more. You can log in to KidKare at <https://app.kidkare.com>, using most web browsers.

Click the link below to log in and set up your password:  
<https://app.kidkare.com/%2Flogin%2Flogin%2Fresetpassword>

**Get Started**  
To get started, we recommend you view the Introduction to KidKare video here. You can also download and print a guide to KidKare's center features here.

**Additional Help**  
If you need additional help using KidKare, check out the center content on the KidKare Knowledge Base here.

Thank you,  
Sponsor Name  
Sponsor Phone

**Attachments**

At the bottom right of the window, there is a green "Edit" button with a pencil icon.



Welcome Letter Template

KidKare Welcome Letter
  Minute Menu CX Welcome Letter

Subject \*

From \*

Dear .

Welcome to KidKare! KidKare is a web-based application that allows you to manage child attendance record menus and meal counts, submit your claim, and more. You can log in to KidKare at <https://app.kidkare.com>, using most web browsers.

Click the link below to log in and set up your password.  
[LinkUrl](#)

Get Started  
 To get started, we recommend you view the Introduction to KidKare video [here](#). You can also download and print a guide to KidKare's center features [here](#).

Additional Help  
 If you need additional help using KidKare, check out the center content on the KidKare Knowledge Base [here](#).

Signature

Thank you,

Type @ to insert the tags

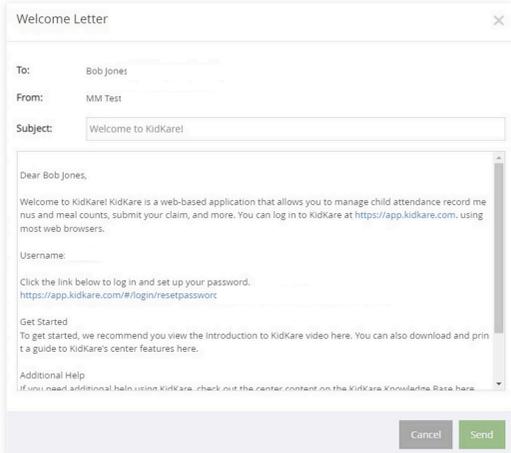
Attachments

- Specify which welcome letter you are sending: The letter marked with  is the active one. To enable the other template, click . Note that the slider turns green and the other letter's slider turns red. You can only have one active welcome letter at a time.
- Click the first **Message** box and customize your messaging. Just as you did in **Step 5**, you can use variables to complete certain information, such as the center's name.
- Click the **Signature** box to customize your signature.
- Click **Add Attachment** to add any attachments needed.
- When finished, click **Save**.

# Send Center Welcome Letter

Use KidKare to send welcome messages to centers. This welcome message will either include installation and login information for KidKare. To select the letter to send and customize the content, see [Customize the Center Welcome Letter](#).

- From the menu to the left, click **Center Management**.
- Select **Manage Center Information**.
- Click the **Select Center** drop-down menu at the top of the window and select the center to which to send the welcome letter.
- Verify that the **Email Address** entered in the primary contact info section of the general tab is correct. This is the email that received the welcome letter.
  - Click the **Oversight** tab.
- In the **Center Login** tab, click **Send Welcome Letter**. The Welcome Letter pop-up opens and displays the text you entered to the Welcome Letter template.



Welcome Letter

To: Bob Jones

From: MM Test

Subject: Welcome to KidKare!

Dear Bob Jones,

Welcome to KidKare! KidKare is a web-based application that allows you to manage child attendance record menus and meal counts, submit your claim, and more. You can log in to KidKare at <https://app.kidkare.com>, using most web browsers.

Username: \_\_\_\_\_

Click the link below to log in and set up your password:  
<https://app.kidkare.com/#/login/resetpassword>

Get Started  
To get started, we recommend you view the Introduction to KidKare video here. You can also download and print a guide to KidKare's center features here.

Additional Help  
If you need additional help using KidKare, check out the center content on the KidKare Knowledge Base here.

Cancel Send

- Make changes to the email, as needed.
- When finished, click **Send**.



# View & Update Center Information

To access the Manage Center Information page:

- From the menu to the left, click **Center Management**.
- Select **Manage Center Information**.
- Click the Select Center drop-down menu at the top of the window and select the center to view.

- Review the information in each tab and ensure that it is correct for the claim month on which you are working.
- Click **Save** to save any changes.

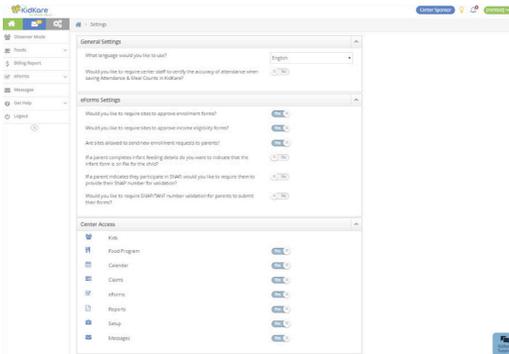
The screenshot displays the 'Manage Center Information' page with three main tabs: 'General', 'License/Schedule', and 'Oversight'. The 'General' tab is active, showing fields for Center Number, Center Name, Corporation Name, External ID, Status, Michigan Type, and Public Status. Below these are 'Primary Contact Info' fields for Director Name, Email Address, and Alternate Phone. The 'Center Basics' section includes State Agreement #, Address, Federal Tax ID #, Center Tax ID #, Center Tax ID #, Current Start Date, Current End Date, Allowed Start Date, and Original Start Date. The 'Additional Information' section contains 'Regulation Agreement' and three 'Inspection' rows (Fire, Health, Sanitation) with 'Required' status and dates.

*Note: Any license details or center preferences in the area are read-only and cannot be modified. To make changes to this data, please reach out to OSDE directly.*

- The **Manage Center Information** page opens. This window is divided into three tabs:
  - General
  - License/Schedule
  - Oversight

# Control Center Access to KidKare Features

- Click . The Settings page opens.



- In the **General Settings** section you can:
  - Click the **Language** drop-down menu and select Spanish to view KidKare in **Spanish**.
  - Click  next to **Would you like to require center staff to certify the accuracy of attendance when saving Attendance & Meal Counts in KidKare?** to require your centers to acknowledge that attendance and meal counts recorded are accurate.

- In the **eForms Settings** section, click next to each option to enable it. You can change settings for the following:

- Would you like to require sites to approve enrollment forms?
- Would you like to require sites to approve income eligibility forms? Are sites allowed to send new enrollment requests to parents?
- If a parent completes infant feeding details, do you want to indicate that the infant form is on file for the child?
- If a parent indicates they participate in SNAP, would you like to require them to provide their SNAP number for validation?
- Would you like to require SNAP number validation for parents to submit their forms?
  - Would you like to disallow or warn the parent of incorrect formatting?
- Would you like to hide the 'Open Online Forms' button?

- In the **Center Access** section, click next to each option to enable it. You can change settings for the following:

- Kids
- Food Program
- Calendar
- Claims
- eForms
- Reports
- Setup
- Messages



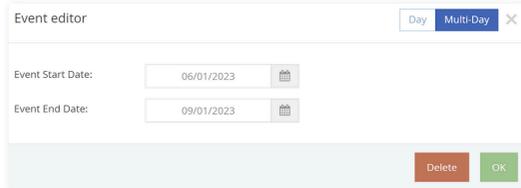
# Manage the School Calendar

The School Calendar page allows you to add school out days for your sites. This is useful for setting up summer vacation, holidays, or extended school closures. Adding school out dates to the calendar removes the requirement that sites select School Out when checking children in for the day.

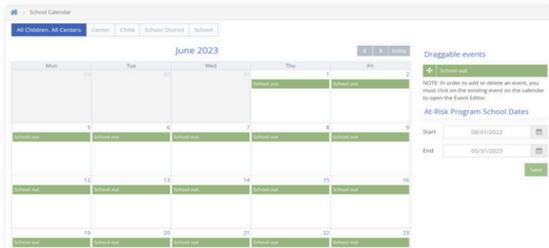
You can add school out days per child, center, school, or school district. You can also add school out days for all children and all centers at once.

- From the menu to the left, click **Menus/Attendance**.
- Select **Manage School Calendar**. The School Calendar page opens.
- Choose from the following options:
  - **All Children, All Centers**: Create a school out event for all sites and children.
  - **Center**: Create a school out event for a single site. If you select this option, you must select a center at the top of the window.
  - **Child**: Create a school out event for a specific child. If you select this option, you must select a center (top of the window) and a child (to the right of the calendar options).
  - **School District**: Create a school out event for an entire school district. If you select this option, you must select a center (top of the window), a state (if you operate in multiple states), and a school district (to the right of the calendar options).
  - **School**: Create a school out event for a single school. If you select this option, you must select a center (top of the window) and a school (to the right of the calendar options).
- To add School Out days:
  - From the **Draggable Events** section, click and drag School Out to the calendar, and drop it on the first date of the event. If you are adding a single day, the process is complete.

- If you need to add a date range, double-click the school out event you placed on the calendar. The Event Editor pop-up opens.
- Select **Multi-Day**.
- Use the **Event Start Date** and **Event End Date** boxes to update the date range. The Event Start Date defaults to the date on which you placed the event originally.



- Click **OK**. The event is added to the dates you specified.



- To remove **School Out** days:
  - Double-click the event on the calendar. The Event Editor opens.
  - Click **Delete**.
  - At the **Are You Sure** prompt, click **Delete**.



## Managing School Calendar

[www.kidkare.com](http://www.kidkare.com)



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# Set At-Risk Program School Dates

If you sponsor centers who participates in the ARAS program, this is where the ARAS Program school dates are set on the school calendar. These dates are Read-Only and can be modified by reaching out to OSDE directly or emailing [Oklahoma@kidkare.com](mailto:Oklahoma@kidkare.com).

The screenshot shows the 'Manage School Calendar' interface. At the top, there are navigation tabs: 'All Children, All Centers', 'Center', 'Child', 'School District', and 'School'. The main area displays a calendar for 'April 2025' with days of the week (Mon-Fri) and dates (1-25). On the right side, there is a 'Draggable Events' sidebar. It contains a '+ School out' event. Below this is a note: 'NOTE: In order to add or delete an event, you must click on the existing event on the calendar to open the Event Editor.' Underneath is the 'At-Risk Program School Dates' section, which includes 'Start' and 'End' date pickers. The 'Start' date is set to 09/01/2024 and the 'End' date is set to 05/31/2025. A 'Save' button is located at the bottom right of this section.

This is a close-up of the 'At-Risk Program School Dates' form. It features a title 'At-Risk Program School Dates' and two date input fields. The 'Start' field is labeled 'Start' and contains the date '09/01/2023'. The 'End' field is labeled 'End' and contains the date '05/31/2024'. Both fields have a calendar icon to their right. A green 'Save' button is positioned at the bottom right of the form. A green callout box highlights the 'School out' event in the sidebar above, with lines pointing to the 'Start' and 'End' fields in the form.

# Manage Center Staff

## Add Center Staff

To add center staff members:

- From the menu to the left, click **Tools**.
- Select **Center User Permissions**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to add users.

Click **Add User**. The Add User pop-up opens.

Add User

After a user is added you will be able to customize their permissions and add additional user information.

First Name

Last Name

Email

Add User

- Click the **First Name** and **Last Name** boxes and enter the user's first and last name.
- Click the **Email** box and enter the user's email address.
- Click the **Role** drop-down menu and select the user role to assign to this user.
- Click **Add User**. The User Added message displays.
- Set a password for the user.

-If you provided an email address, click **Email User Instructions** to send the user an email containing instructions for accessing their account.

-If you did not provide an email address, enter a password for the user and click **Set Password**.



# Create Center Staff Roles

**Note:** This article is for adding center staff roles as a sponsors of centers. If you operate in an independent center or are a sponsored center user needing to set up user roles and permissions, see **Set User Permissions**.

Each user role is a combination of certain permissions settings that you can customize. If you customize one of the existing user roles, the word -Custom is added to the end of the role to designate that you have edited the permissions for that role. For example, if you customize the permissions for the Teacher role, the role becomes Teacher - Custom. You can also add new user roles that you can then assign to new and existing users.

- From the menu to the left, click **Tools**.
- Select **Center User Permissions**.
- Click the **Roles & Permissions** tab.
- Click **Add Role**.
- Click the **Role Name** box and enter a name for this role.
- Click **Save**.
- Next, use the sliders next to each permission to enable it for this role. All permissions for new roles are set to No by default.



## Create Center Users & Permissions for Sponsors

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# Set Center Admin Permissions

You can control what areas of KidKare a center's administrator can access.

- From the menu to the left, click **Tools**. Select
- **Center Administrator Permissions**. The Center Administrator Permissions page opens.
- Use the sliders to toggle permissions on and off. Your changes are saved automatically.

Tools > Center Administrator Permissions

When center admin's log into Minute Menu, they will have access only to those areas you specify here.  
Note: For these settings to take effect, Policy A.12 must be "Y". Otherwise, centers will have access to all these areas regardless of what is checked here.

Center Administrator Permissions					
Attendance	Receipts		Claims		
Estimate Attendance	<input type="checkbox"/>	Modify Vendors/Receipts	<input type="checkbox"/>	Change Claim Month	<input type="checkbox"/>
Record Center Attendance	<input type="checkbox"/>	View Vendors/Receipts	<input type="checkbox"/>	Submit Center Claims	<input type="checkbox"/>
				View Claims	<input type="checkbox"/>
KidKare	Menus		Milk Audit		
Online Enrollment	<input type="checkbox"/>	Reprint Center Menu	<input type="checkbox"/>	Apply Milk Audit	<input type="checkbox"/>
				View Milk Audit	<input type="checkbox"/>
Log-in	Scan		Scan		
Log-in Software	<input type="checkbox"/>	Identify Center Staff	<input type="checkbox"/>	Scan Forms	<input type="checkbox"/>
Children	Reports		Reports		
Assign Classrooms	<input type="checkbox"/>	Attendance: Actual vs Estimate: Meal Count Summary	<input type="checkbox"/>	Children: Child Roster	<input type="checkbox"/>
Change Child Number	<input type="checkbox"/>	Attendance: Blank Attendance + Meal Count Worksheet	<input type="checkbox"/>	Children: Children Claimed Without Absence	<input type="checkbox"/>
Delete Children	<input type="checkbox"/>	Attendance: Daily Attendance + Meal Count Report	<input type="checkbox"/>	Children: Children Not Claimed	<input type="checkbox"/>



## Set Up Center Administrator Permissions

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# Remove & Reactivate Centers

## Remove Centers

You can remove/deactivate centers from your active list of centers. Centers that you have removed can no longer access KidKare.

To do so:

- From the menu to the left, click **Center Management**.
- Select **Manage Center Information**.
- Click the **Select Center** drop-down menu at the top of the page and select the center to remove. The Manage Center Information page opens.
- Click **Remove Center** in the top right corner. The Remove Center pop-up opens.
- Click the **Withdrawal Date** and select the date on which to remove this center. This box defaults to today's date.
- Click the **Removal Reason** drop-down menu and select the reason you are removing this center.

The screenshot shows a web application interface for managing center information. At the top, there's a breadcrumb trail: "Center Management > Manage Center Information". Below this, there are tabs for "General", "License/Schedule", and "Overight". The "General" tab is active. On the right side of the page, there are two buttons: "Save" (green) and "Remove Center" (red). The "Remove Center" button is highlighted with a red box. The main content area is divided into two columns. The left column is titled "Center Info" and contains several input fields: "Center Number" (with a dropdown arrow), "Center Name" (with a dropdown arrow), "Corporation Name", "External ID", "Status" (set to "Active"), "Business Type" (with a dropdown arrow), and "Profit Status" (with a dropdown arrow). The right column is titled "Center Basics" and contains several input fields: "State Agreement #", "Alternate #", "Federal Tax ID #", "Center Title XXX #", "Center Title XX #", "Current Start Date" (with a date picker), "Current End Date" (with a date picker), and "Allowed Start Date" (with a date picker).

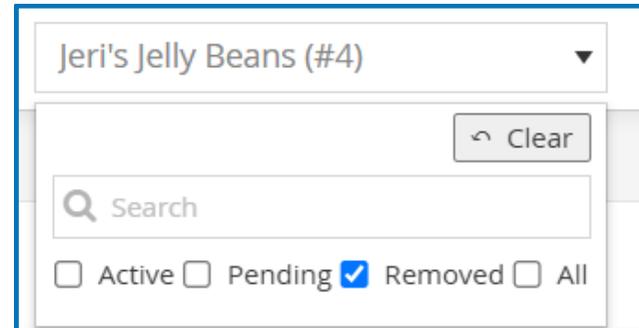
- Click **Continue**.
- At the **Center Removed Successfully** message, click **Close**.

**Note:** To view information for centers you've removed, check the Removed box in the Select Center drop-down menu to include Removed Centers in the menu.

## Reactivate Removed Centers

After you've removed a center, you can re-activate them if needed. Perhaps the center closed at one point, but decided to resume business. Maybe they switched sponsors, but are returning to you. No matter the reason you removed the center, you can reactivate them at any time.

- From the menu to the left, click **Center Management**.
- Click **Manage Center Information**.
- Click the Select Center drop-down menu, clear the **Active** and **Pending** boxes and check the **Removed** box. This filters the Select Center list to removed centers only.
- Select the removed center to reactivate. The Manage Center Information window opens.
  - Click **Reactivate Center**.
- At the **Are You Sure** prompt, click **Yes**.
- At the **Center Reactivated** prompt, click **Close**.



The screenshot shows a window titled "Jeri's Jelly Beans (#4)". At the top right is a "Clear" button. Below it is a search bar with a magnifying glass icon and the text "Search". At the bottom, there are four radio button options: "Active", "Pending", "Removed", and "All". The "Removed" option is selected, indicated by a blue checkmark in the radio button.



# Manage Center Classrooms

## Add Classrooms

- From the menu to the left, click **Center Management**.
- Under **Classrooms**, select **Manage Classrooms**.
- Click the Select Center drop-down menu at the top of the window and select the center for which to add classrooms. The Manage Classrooms page opens.
- Click **Add Classroom**. The Add New Classroom pop-up opens.
- Click the **Short Name** box and enter a short name for this classrooms.
- Click the **Full Name** box and enter the classroom's full name.
- Click the **Building Name** box and enter the building in which this classroom is located, if applicable.

Center Management > Manage Classrooms

+ Add Classroom

Short Name	Full Name	Building Name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Banana	Banana	N/A
Berries	Berries	N/A
Infant	Infant	N/A
None	Unassigned	N/A
School Age	School Age	N/A
Withdrawn Children	Unassigned	N/A

Display 10 records Showing 1 to 6 of 6 entries

Previous 1 Next

## Edit Classrooms

- From the menu to the left, click **Center Management**.
- Under **Classrooms**, select **Manage Classrooms**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to add classrooms. The Manage Classrooms page opens.
- Click the classroom to update. The Edit Classroom pop-up opens.
- Update the classroom name information, as needed.
- When finished, click **Save**.

## Delete Classrooms

- From the menu to the left, click **Center Management**.
- Under **Classrooms**, select **Manage Classrooms**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to add classrooms. The Manage Classrooms page opens.
- Click the classroom to delete. The **Edit Classroom** pop-up opens.
- Click **Delete**.

**Note:** You can only delete classrooms to which children are not currently assigned. If a classroom has children assigned to it, the Delete option does not display.



# Assign Classrooms

- From the menu to the left select **Center Management**.
- Under **Classrooms**, select **Assign Classroom**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to add classrooms. The Assign Classrooms page opens.
- Check the box next to each child to assign to a classroom.

<input type="checkbox"/>	Jasmine, Princess	4y6m	Toddlers
<input type="checkbox"/>	Waiaki, Moana	4y1m	Toddlers
<input type="checkbox"/>	Aladdin, Prince	5y0m	Toddlers
<input checked="" type="checkbox"/>	Nancy, Fancy	5y6m	Bumble Bee
<input checked="" type="checkbox"/>	Moon, Stanley	5y6m	Bumble Bee
<input checked="" type="checkbox"/>	Kitty, Hello	5y7m	Bumble Bee
<input checked="" type="checkbox"/>	Pig, Peppa	5y9m	Bumble Bee
<input type="checkbox"/>	Little, Chicken	6y1m	Bumble Bee
<input type="checkbox"/>	Monster, Cookie	6y6m	After Schoolers
<input type="checkbox"/>	Cat, Cheshire	7y5m	After Schoolers
<input type="checkbox"/>	Smash, Hulk	7y6m	After Schoolers

- Click **Assign Classrooms**. The Assign Classrooms pop-up opens.
- Click the **Assign** drop-down menu and select the classroom to which to assign the children.

Assign Classrooms

Assign: After Schoolers

To: 12 children

- Kitty, Hello
- Pig, Peppa
- Little, Chicken
- Monster, Cookie
- Cat, Cheshire
- Coyote, Wile
- Smash, Hulk
- Cat, Tom
- Potter, Harry
- Explorer, Dora

Cancel Save

- Click **Save**.

# Observer Mode

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# What is Observer Mode?

Observer Mode gives sponsors the ability to login and observe each site in a "view only" mode.

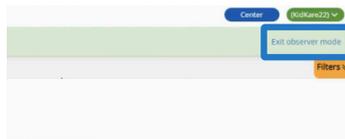
## How do I access Observer Mode?

- Login to KidKare.
- Select **Observer Mode** from the menu on the left.
- Click on the site you want to observe.



Name	Center Name	Address	Phone	Website	Observer Login URL
Little Star Child Care Center	Little Star Child Care Center	10000 100th Ave NE, Redmond, WA 98073	(509) 881-1234	www.littlestar.com	http://www.kidkare.com/observer/10000100thAveNE
Little Star Child Care Center	Little Star Child Care Center	10000 100th Ave NE, Redmond, WA 98073	(509) 881-1234	www.littlestar.com	http://www.kidkare.com/observer/10000100thAveNE
Little Star Child Care Center	Little Star Child Care Center	10000 100th Ave NE, Redmond, WA 98073	(509) 881-1234	www.littlestar.com	http://www.kidkare.com/observer/10000100thAveNE
Little Star Child Care Center	Little Star Child Care Center	10000 100th Ave NE, Redmond, WA 98073	(509) 881-1234	www.littlestar.com	http://www.kidkare.com/observer/10000100thAveNE

- The home page for the selected site opens. You are now in Observer Mode for the selected site.
- Once you are done reviewing this site, click **Exit Observer Mode** in the top right corner. You will return to the list of sites and be able to select a different site to observe.



## Observer Mode

www.kidkare.com



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# Children

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- Enroll Children in KidKare
- Activate Children
- Withdraw Children
- Transfer Children Between Centers
- Delete or Merge Child Data
- Child Rosters
- Edit Child Information

# Enroll Children in KidKare

You, the sponsor, and centers can both enroll children. Centers can also import CDT children from another program, such as Procure. When centers enroll children, those children are automatically set to Pending, You must review and activate these children. For more information, see [Activate Children](#).

**IMPORTANT:** Check with your center to see if they have Procure before you enroll children. Do not enroll children if your center is planning to import from Procure, as this can result in duplicate records. Sent an email to [Oklahoma@KidKare.com](mailto:Oklahoma@KidKare.com) and request a Procure integration.

- From the menu to the left, click **Children**.
- Select **Enroll Child**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to enroll children. The Enroll Child page opens. The page is broken into three (3) steps with separate sections, as shown in the image below.



## Enrolling Participants

[www.kidkare.com](http://www.kidkare.com)



- In the **Personal Details** section: Click the **First Name, Middle Name (optional), and Last Name** boxes and enter the child's full name.
  - In the Ethnicity section, check the Hispanic/Latino box or the Not Hispanic box.
  - In the **Race** section, click  next to each option that applies.
  - Click the **Child #** box and enter a child number, or accept the system-generated number. You can enter up to four characters in this box.
  - Click the **Classroom** drop-down menu and select the classroom to which to assign this child. You can also enter a new classroom name.
  - Click the **Birth Date** box and select the child's date of birth. Their age displays to the right of this box automatically.
- In the **In/Out Times** section:
  - Select the Meals for which this child participates.

- Click  next to **Will pick up and drop off times vary?** to indicate that pick up and drop-off times may vary from what is entered here.
  - Click  next to Overnight Approved? If this child is approved to remain in care overnight.
  - Select each day the child will be in care and enter their in and out times in the corresponding box that display.
- In the **Enrollment Details** section, select the child's **Enrollment Date, Enrollment Expiration Date, and IEF Expiration Date**. The Enrollment Date box defaults to today's date. Expiration defaults to 9/30.
  - If this is an infant, complete the Infant Food Details section. If this is not an infant, continue to the next point.
    - Click the Formula Offered box and enter the formula offered to this child.
    - Click  next to each of the options below that apply:
      - Will the parent provide breastmilk?
      - Will the parent provide formula?
      - Will the parent provide food?



- Click  next to **Infant Form of File** to indicate you have an infant form on-file for this child. This refers to the infant information on the enrollment form,
- Next, complete **Special** and **Diet Information** sections, as needed. Click  next to each option in these sections that apply to the child you are enrolling. You can also add a **Diet Expiration Date** and Notes to the child's Diet Information.
- In the **Doctor Information**, enter the child's primary care physician's name and phone number, if needed.
- If this is a school age child, it is optional to complete the **School Details** section. If this is not a school age child, go to next point.
  - Click the **School Name** drop-down menu and select the school this child attends.
  - Click the **School District** drop-down menu and select the child's school district.
    - Click the **School #** box and enter the school's identifying number.
    - Click the **Type/Level** box and select the child's school level. You can also select No School or School Age.

- In the **Pay Details** section:
  - Click the **Pay Source** drop-down menu and select Paid by County/State, Paid by Parent, or No Pay.
  - Click the **Start** and **End Date** boxes to set dates for this payment method.
  - Click the **Additional Notes** box and enter any additional notes about the pay details for this child.
- Click **Next**. The Primary Guardian form displays.



- Add a primary guardian.
  - Click **Existing** to select an existing parent/guardian. Then, select the contact.
  - Click **New** to add a new parent/guardian and enter their information.
- Click **Next**. The final enrollment page opens. If any siblings are found (children with the same parent), they display in the Siblings and Children (Same Parent) section.

The screenshot shows the 'Enroll Child' form. The 'Reimbursement/Child Details' section includes fields for 'Reimbursement Level' (Free, Reduced, Paid), 'FRP Eligibility Basis' (a drop-down menu), 'Title XXIX Expiration', and 'Qualifying Program #'. The 'Siblings and Children (Same Parent)' section has a table with columns for 'Last Name', 'First Name', 'DOB', 'Age', 'FRP Type', 'FRP Reason', 'FR Expires', and 'Status', with a 'No record found' message. The 'Additional Details' section includes checkboxes for 'Child Participates', 'Make Pending', and 'Breastfeed Documentation Received?', and a 'License Switch' field.

- In the **Reimbursement/Child Details** section:
  - Select the child's reimbursement level: **Free, Reduced, or Paid.**
  - Click the **FRP Eligibility Basis** drop-down menu and select the basis for the child's reimbursement level.
  - Check off if the child is **Title XX/XIX** and enter a **Qualifying Program #**, if needed.
- Click the **Sponsor Notes** box and add any additional notes about the child's reimbursement details.
- In the **Additional Details** section, click  next to each option that applies.

- When finished, click **Enroll Child**. The Manage Child Information window opens and displays the information you completed. Children you enroll as a sponsor are automatically set to Active status. You can update the child's status as needed in this window.

The screenshot shows the 'Manage Child Information' window for Lee Dongweok (M70). The 'Child Information' section includes fields for 'Date of Birth' (11/06/2021), 'Original Enrollment Date' (07/12/2023), 'Enrollment Date' (07/12/2023), 'Enrollment Expiration' (07/12/2024), 'Status' (Active), and 'Enrollment ID Form'. The 'Schedule' section has a table with columns for 'Day' and 'Schedule', showing a schedule from Monday to Friday, 08:00 AM - 03:00 PM. The 'Times' section includes 'All Risk After School' and 'Overnight Approved' checkboxes. The 'Contacts' section lists 'Mija Kim (Primary Guardian)' with fields for 'Home Phone', 'Work Phone', 'Email', 'Address', and 'Relationship' (Mother).



# Activate Children

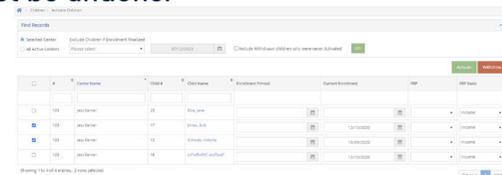
When centers enroll children, the children are automatically set to **Pending** status. Sponsors must then review and activate these children. There are two ways to enter categorical eligibility (FRP rates) and activate children: One at a time or multiple at a time.

## Activating Multiple Children at a Time

- From the menu to the left, click **Activate Children**.
- Use the **Find Records** section to filter the records that display.
  - Choose whether to activate children for **All Active Centers** or the **Selected Center**. If you choose the Selected Center option, click the Select Center drop-down menu at the top of this page and select the center.
- Click the **Exclude Children if Enrollment Finalized** drop-down menu, select Before or After, and then select a date in the corresponding date field.

- Check the **Include Withdrawn Children Who Were Never Activated** box to include withdrawn children who were never activated.
- Click **Go** to apply your filters.

- Check the box next to each child to activate. You can also check the box in the table header to select all displayed children. Double-check your selections before proceeding, as this action cannot be undone.



The screenshot shows a web interface for finding records. At the top, there are filters for 'Selected Center' (set to 'All Active Centers') and 'Exclude Children if Enrollment Finalized' (set to 'None'). There are also checkboxes for 'Include Children Who Were Never Activated' (checked) and 'Include Withdrawn Children Who Were Never Activated' (checked). Below these filters is a table with columns: 'Center Name', 'Child #', 'Child Name', 'Enrollment Status', 'Enrollment End Date', 'FRP', and 'FRP Rate'. The table contains three rows of data, each with a checkbox in the first column. The first row has a checked checkbox, the second and third have unchecked checkboxes. At the bottom right of the table, there are 'Go' and 'Refresh' buttons.

- Click **Activate**.

# Activating Children One at a Time

- From the menu to the left, click **Activate Children**.
- Use the **Find Records** section to filter the records that display.
  - Choose whether to activate children for **All Active Centers** or the **Selected Center**. If you choose the **Selected Center** option, click the Select Center drop-down menu at the top of this page and select the center.
  - Click the **Exclude Children if Enrollment Finalized** drop-down menu, select Before or After, and then select a date in the corresponding date field.
  - Check the **Include Withdrawn Children Who Were Never Activated** box to include withdrawn children who were never activated.
  - Click **Go** to apply your filters.
- Click a child's name to access the **Manage Child Information** page.
- Review the child's information and select Active at the top of this page. Your changes are saved automatically.



## Activate Pending Children

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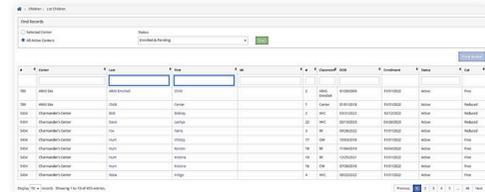


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# Withdraw Children

When a child leaves a child care center, they should be withdrawn from the program. Withdrawing a child removes them from future rosters. However, you can still access a withdrawn child's information and claim history.

- From the menu to the left, click **Children**.
- Click **List Children**.
- Use the Find Records section to filter the records that display.
  - Choose whether to activate children for **All Active Centers** or the **Selected Center**. If you choose the **Selected Center** option, click the Select Center drop-down menu at the top of this page and select the center.
  - Click **Status** drop-down menu and select a child status of **All, Enrolled, Pending, Enrolled & Pending, or Withdrawn**.
  - Click **Go** to apply your filters.
- Use the blank fields to search for the child that is being withdrawn.



Name	Center	Date	Status	Action
John Doe	ABC Child Care	2023-01-01	Enrolled	Withdraw
Jane Smith	ABC Child Care	2023-01-01	Enrolled	Withdraw
Bob Johnson	DEF Child Care	2023-01-01	Enrolled	Withdraw
Alice Brown	DEF Child Care	2023-01-01	Enrolled	Withdraw
Charlie White	DEF Child Care	2023-01-01	Enrolled	Withdraw
Diana Black	DEF Child Care	2023-01-01	Enrolled	Withdraw
Eve Green	DEF Child Care	2023-01-01	Enrolled	Withdraw
Frank Blue	DEF Child Care	2023-01-01	Enrolled	Withdraw
Grace Yellow	DEF Child Care	2023-01-01	Enrolled	Withdraw
Henry Purple	DEF Child Care	2023-01-01	Enrolled	Withdraw

- Click on the name of the Child to withdraw.
- Click **Withdraw**.
- Enter the date of the last day this child was in care.



Child Center (F1)  
450 S. 10th St.  
Classroom Center

Date of Birth: 01/01/2018  
Original Enrollment Date: 11/01/2022  
Enrollment Date: 11/01/2022  
Enrollment Expires: 11/30/2023  
Status: Active

Withdraw 02/31/2023

Enrollment/SEP Form

- Click **Withdraw** again.

# Transfer Children Between Centers

You can transfer children from one center to another with the Copy Child feature. Once you copy the child to the new center in which they are enrolled, you must withdraw the child from the original center.

- From the menu to the left, click **Children**.
- Select **Copy Child**. The Copy Child window opens.
- Click the **Child Name** drop-down menu and select the child to copy.
- Click the **Destination Center** drop-down menu and select the center to which to copy the child.
- Click **Copy**. The child is copied to the new center. If the child is no longer attending the original center, you should withdraw them from that center.

Home > Children > Copy Child

### Copy Child

1. Select a child from the selected center you wish to copy.

Child Name

2. Select destination center you wish to copy the child.

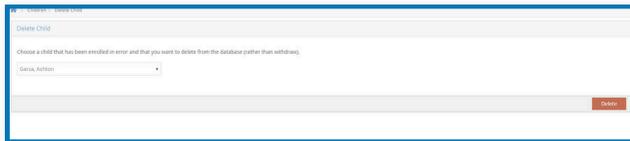
Destination Center



# Delete or Merge Child Data

If you mistakenly entered a child into KidKare twice, you may need to delete the child record entirely, or merge the child records.

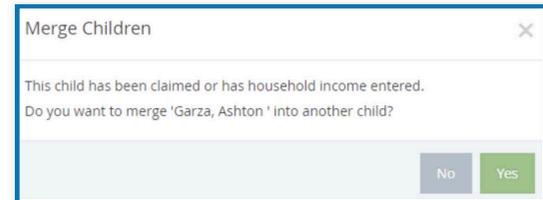
- From the menu to the left, click **Delete Child**.
- Click the **Select Center** drop-down menu at the top of the window to select the center from which to delete a child.
- Click the **Select a Child** drop-down menu and select the child to delete.



- Click **Delete**.
- If the child you selected has either been claimed or has household income entered, you are prompted to merge the child into another record.

- Click **Yes** to proceed with merging the child. Go to the next step.
- Click **No** to delete the child. The child is deleted and you can now exit this page.

- At the **Select** prompt, click the drop-down menu and select the child record in which to merge the child you selected for deletion.

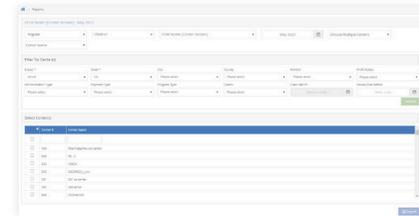


- Click **Merge Child**. All of the previous child's records are merged into the child record you selected.

# Child Rosters

There are two versions of the child roster in KidKare: a sponsor version and a center version. The center version displays all enrolled and pending children. The sponsor version displays all children who were included on the claim for the selected month.

- From the menu to the left, click **Reports**.
- Click the **Select a Category** drop-down menu and select **Children**.
- Click the **Select a Report** drop-down menu and choose from the following:
  - Child Roster
  - Child Roster [Center Version]
- Click the Month box and select the claim month for which to run the report.
- Click the **Select Center** drop-down menu and select the center for which to print the roster:
  - Select **All Active Centers** to print rosters for all centers currently set to Active status.
  - Select **Choose Multiple Centers** to set filters for the centers to include. When you select this option, the **Filter for Center(s)** and **Select Center(s)** sections display. You can filter by Status (required), State (required - if you operate in multiple states), **City**, and more. Use the drop-down menus to set filters, and then click Search. Then, check the box next to each center to include in the **Select Center(s)** section.



- Select a single center for which to print the report.



- If you are printing rosters for multiple centers, specify a sort. You can select Center Name or Center Number.

- Next, generate the report:

-If you are printing a single roster, click **Run**.  
The report downloads as a PDF.

- If you are printing rosters for multiple centers, click **Export**. The report downloads as a PDF.

Historic Child Roster: Peppa's Play Yard TX #9999 (1234)

Test Childcare Services

LICENSE: Center

Claim Month March 2025 From Roster: F: 11 R: 7 P: 4 N: 0 NP: 0 (F+R): 81.82%

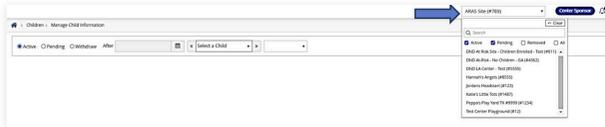
F: 50.00% R: 31.82% P: 18.18% Roster Count: 22

Name	Class	I / #	Age	DOB	Enrolled	Expires	FRP	I	X	Basis	IEF Exp	Race	Withdrawn
1. Aniston, Jennifer	School Age	122	7y 2m	01/01/18	12/21/21	10/31/25	R	N	Inc		09/30/25		11/30/22
2. Baldwin, Brother	Berries	207	0y 5m	10/01/24	10/11/24	10/31/25	P	N	FS		04/10/25		
3. Bates, Chadwick	Banana	7	3y 5m	09/26/21	09/26/21	01/31/26	R	N			09/30/25	B	
4. Bing, Chandler	Banana	10	2y 8m	06/15/22	10/01/22	10/02/28	R	N	Inc		09/30/25	B	
5. Boudreaux, Phillip *P	Berries	210	3y 7m	07/09/21	07/19/24	07/31/25	R	N	Oth				W
6. Clarkson, Kelly	School Age	117	7y 2m	01/01/18	11/11/21	11/30/26	F	N	Inc		12/31/26	W	11/30/22
7. Clooney, George	School Age	108	1y 2m	01/01/24	09/30/24	09/30/25	P	N	Inc		01/01/25	R	W
8. Cox, Courteney	School Age	119	1y 4m	10/10/23	11/22/23	11/30/26	F	N			12/31/26	A	
9. Elliot, Sam	School Age	142	6y 2m	01/01/19	03/28/22	10/31/25	F	N			09/30/25		
10. Jackson, Angelina	Banana	152	3y 2m	01/01/22	07/12/22	10/31/25	F	N			09/30/25	W	07/31/24
11. K, Test *P *I	Withdrawn	213	0y 4m	10/23/24	03/12/25	03/31/26	F	N					H
12. Mattias, Bruno	Banana	3	4y 1m	01/02/21	01/30/21	01/31/26	F	N	FS		07/31/25	B	
13. McEntire, Reba	School Age	62	7y 10m	04/07/17	01/27/21	10/31/25	R	N			09/30/25		
14. Paige, Riley *P	School Age	181	7y 2m	01/01/18	05/01/24	05/31/25	F	N	Inc		09/30/25		
15. Pratt, Chris	School Age	120	6y 2m	01/01/19	11/29/21	11/30/26	P	N			09/30/24	R	W
16. Robert, Julia	Banana	158	2y 3m	12/01/22	12/15/22	01/31/26	F	N	Inc		09/30/26	W	
17. Sanders, Blair *P	Banana	208	3y 3m	12/01/21	04/29/24	04/30/25	F	N	Inc				
18. Smith, Emmitt	School Age	137	5y 8m	07/01/19	01/27/24	11/30/25	R	N			09/30/25		01/31/23
19. Turner, Teddy	Banana	170	1y 10m	05/01/23	06/06/23	11/30/26	P	N			12/31/26		
20. Washington, Denzel	School Age	19	1y 1m	01/25/24	06/25/24	06/30/25	F	N			09/30/26	B	
21. Willis, Bruce	School Age	143	6y 2m	01/01/19	04/04/22	04/30/25	R	N	Inc		09/30/26		
22. Yang, Christina	Berries	20	1y 0m	02/14/24	11/16/24	11/30/25	F	N	Inc		09/30/25	B	11/30/22

# Edit Child Information

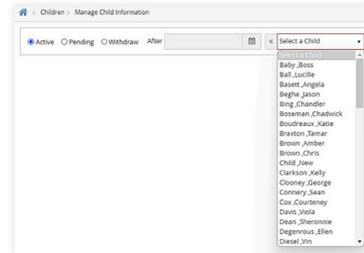
As a sponsor you have access to review and edit child information whether you are updating a guardian email address, adding a new allergy, or updating enrollment information. Note that these are the same steps a center would follow to edit child information.

- From the menu to the left, click **Children**.
- Click **Manage Child Information**.
- In the top right corner, select the Center for the child that needs to be updated.



- Use the filters to narrow down your search
  - Choose whether this participant is **Active**, **Pending**, or **Withdrawn**.
  - If you choose **Withdrawn**, you must enter a date into the **After** date field. This is to search for all children withdrawn after the date you select.

- Use the **Select a Child** drop down to choose the child to edit.
- Select the child's name in the dropdown.



- From this screen, use the orange **Edit** buttons to edit the child information.
- Click **Save**.

[Click HERE to learn more about child allergies and conditions](#)





# Menus & Attendance

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- Menu Templates
- Create a Master Menu
- Record Individual Center Menus
- Understand the Menu Calendar
- Daily Menu
- How to Record Actual Quantities
- Menu Examples
- Menu Reporting
- Adjusting Grain Ounce Equivalents
- Manage Menu Footers
- Manage Formula Types
- Center Attendance and Served Meals
- Recording Meals for Infants
- Manage School Calendar

# Menu Templates

You can use Menu Templates to create cycle menus in KidKare. Once your Menu Templates are built, you can then add them to the Daily Menu easily without having to build them out week by week.

This feature is not required, but is a big time saver if you have cycle menus or meals that you serve often.



## Menu Templates

[www.kidkare.com](http://www.kidkare.com)



[Scan this code to go to the training site to view videos](#)

## Creating Menu Templates on the Menu Templates Page

- From the menu to the left, click **Menus/Attendance**.
- Select **Menu Templates**. The Menu Templates page opens.
- At the top of the page, select **Infants** or **Non-Infants**.
- Click **Add Menu**.
- Click the **Which Meal Would You Like** to Add drop-down menu and select **Breakfast, Snacks, or Lunch/Dinner**.
- Click the **What is the Name of This Menu** box and enter a name for this menu.

**Note:** When naming your Menu Templates, keep in mind that this is what you, your staff, and your guardians will see on the Menu Calendars you post or send out. Best Practice is to use names that describe the meal such as “Lasagna and Veggies” or “Egg Burrito with salsa”.

- Click each **drop-down menu** and select the appropriate meal components.
- When finished, click **Save**.

## Edit Menu Templates

- From the menu to the left, click **Menus/Attendance**.
- Select **Menu Templates**. The Menu Templates page opens.
- Locate the menu to change.
- Click  next to the menu to edit. The menu details display.
- Click **Edit**.
- Select new foods and enter a new menu name, if needed.
- When finished, click **Save**.



## Delete Menu Templates

- From the menu to the left, click **Menu Templates**. The Menu Templates page opens.
- Click  next to the menu to **delete**.
- At the confirmation prompt, click **Delete**.

# Create Master Menus

You can create centralized menus for individual site use. First, create one or more master menu plans. Then, release them to the sites you choose. Once sites receive the master menu, they can print the Menu report and post it in their center for staff and parents to see.

The master menu feature was designed to be used for multiple sites that are using the same menu, such as those with a central kitchen, to make menu planning easier. If an individual center has its own menu plan that differs from other sites, there is no need to create master menus. Your center can plan their own menus from their own account.

## Adding Master Menus

- From the menu to the left, click **Menus/Attendance**.
- Select **Master Menu Calendar**. The **Master Menu Calendar** page opens.
- Click the Menu Name drop-down menu and scroll to the **Enter New Master Menu** box.
- Click the **Enter New Master Menu** box and enter a name for the menu to create.
- Press **Enter**.
- Double-click the date on which the menu should be served.
- Click the meal type to expand the section. For example, if you're adding lunch, click Lunch.
- Use the drop-down menus in the **Non-Infants and/or Infants** section to select the components for this meal.
- When finished, click **Save**



## Master Menus – Create, Assign, & Copy

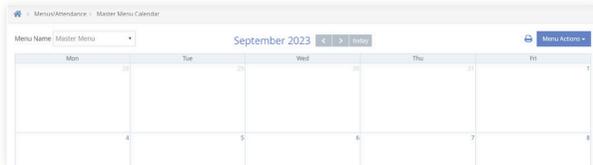
www.kidkare.com



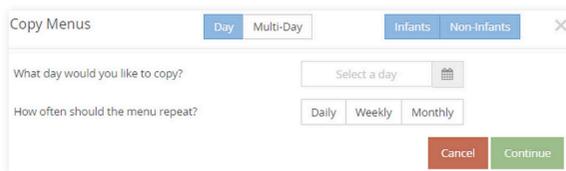
[Scan this code to go to the training site to view videos](#)

# Copy & Paste Menus for a Single Day

- From the menu to the left, click **Menus/Attendance**.
- Click **Master Menu Calendar**.
- Select the **Master Menu Name** you want to copy menus from.
- Click **Menu Actions** in the top-right corner.



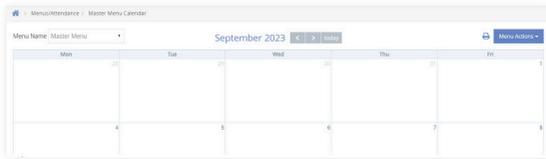
- Select **Copy**.
- The Copy Menus pop-up opens.
- Select **Infants, Non-Infants**, or both.
- Click **Day**.



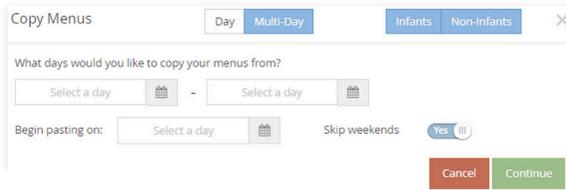
- Click the **Select a Day** box and enter the day to copy. You can also click  to select the date from a calendar.
- In the **How Often Should Menu Repeat** field, specify how often this menu should repeat: Daily, Weekly, or Monthly).
- Set up repetition frequency according to your selection in the How Often Should Menu Repeat field.
- Specify when to stop repeating this menu:
  - **End After:** Select the **End After** option. Then, click the Occurrences box and enter the number of occurrences.
  - **End By:** Select the **End By** option. Then, click the Select a Day box and enter the date on which to stop repeating the menu.
- Click **Continue**.
- At the confirmation prompt, review your selections and click **Copy Menus**.

# Copy & Paste Menus for Multiple Days

- From the menu to the left, click **Menus/Attendance**.
- Click **Master Menu Calendar**.
- Select the **Master Menu Name** you want to copy menus from.
- Click **Menu Actions** in the top-right corner.



- Select **Copy**.
- The Copy Menus pop-up opens.
- Select **Infants, Non-Infants, or both**.
- Click **Multi-Day**.



- In the **What Days Would You Like to Copy Your Menus From** section, select the days you need to copy. Enter the first date in the first box, and enter the last date in the second box. You can also click  to select dates from a calendar.
- Click the **Begin Pasting On** box and enter the day on which to begin pasting your menus. You can also click  to select dates from a calendar.
- Specify whether to skip weekends. Weekends are set to skip by default.
- Click **Continue**.
- At the confirmation prompt, review your selections, and click **Copy Menus**.



## Master Menus – Create, Assign, & Copy

[www.kidkare.com](http://www.kidkare.com)



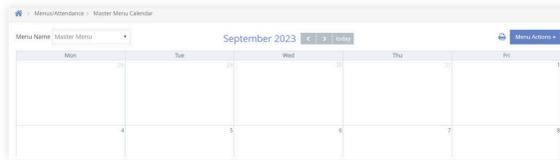
[Scan this code to go to the training site to view videos](#)



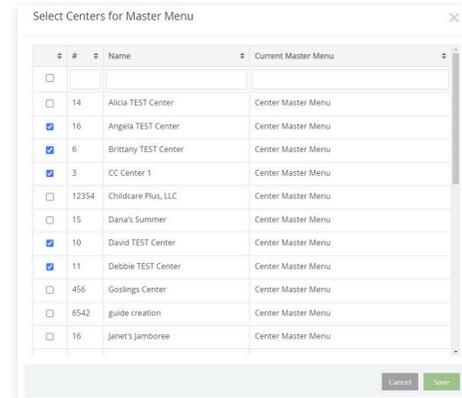
# Assign Menus to Sites

Once you have finished your Master Menu for the month, you will assign the menu to the proper centers.

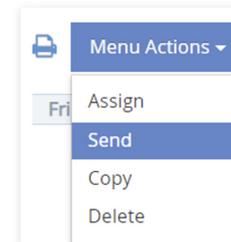
- From the menu to the left, click **Menus/Attendance**.
  - Click **Master Menu Calendar**.
- Select the **Master Menu Name** you want to copy menus from.
- Click **Menu Actions** in the top-right corner.



- Select **Assign**.
- The **Assign** pop-up opens.
- Select which centers will get this menu, click **Save**.



- Click **Menu Actions** again, select **Send**.



- Click **Menu Actions** again, select **Send**.
- A confirmation pops-up, click **Yes**, then ok.

# Record Individual Center Daily Menus

You can record menus for any selected center, if needed. Note that these are the same steps a center would follow to record menus themselves in KidKare.

- From the menu to the left, click **Menus/Attendance**.
- Select **Center Daily Menu**.
- Click the **Select Center** drop-down menu at the top of the window and select the center for which to enter menus.
- Click the date box and enter the date for which to record a menu.
- Click **Non-Infants or Infants**.
- Click  to expand a meal. Click  to collapse it again.
- Select the appropriate meal components. You can also click **Menu** to select a saved menu template. A message displays when the meal pattern requirements for the meal type have not been fulfilled by the menu. Once the meal pattern guidance has been satisfied, and the required number/types of components are associated with the meal, the error no longer displays. You can click **Create Menu** to save this meal as a menu template.



- Click Estimate Attendance to estimate attendance for this meal.
- Click the Menu Notes box and enter any notes about this meal, if needed.
- Click Save.

- If you are recording a **Bread/Alt or Infant Cereal** and need to override the ounce equivalents calculation saved to the food list to accommodate brand differences, click **Calculate Oz Eq for 1 Serving** under the Bread/Alt or Infant Cereal food item. Enter the updated serving from the nutrition label and click Save.
- If this center has participants over the age of 18 enrolled, the Adult Meal Pattern Substitutions section displays.
  - Click next to Was yogurt substituted for milk? if you substitute yogurt for milk at this meal.
  - Click next to Was mil served to adults? If milk was served to adults at this meal.



## Center Daily Menu for Sponsors

[www.kidkare.com](http://www.kidkare.com)



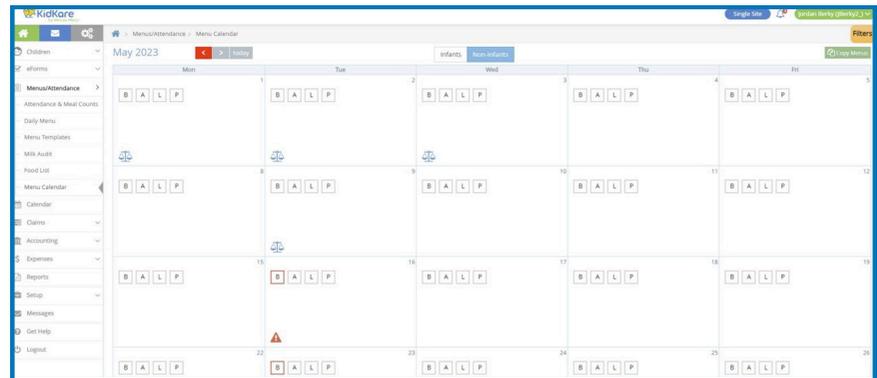
[Scan this code to go to the training site to view videos](#)

# Understand the Menu Calendar

Use the Menu Calendar to schedule future menus, review menus a month at a time, and use as a visual of any missing components or meals. Note that these are the same steps a center would follow to record attendance and meal counts themselves.

To access the menu calendar:

- From the menu to the left, click **Menus/Attendance**.
- Click **Center Menu Calendar**. The Menu Calendar page opens



# Calendar Display

You can update the calendar display to suit your needs.

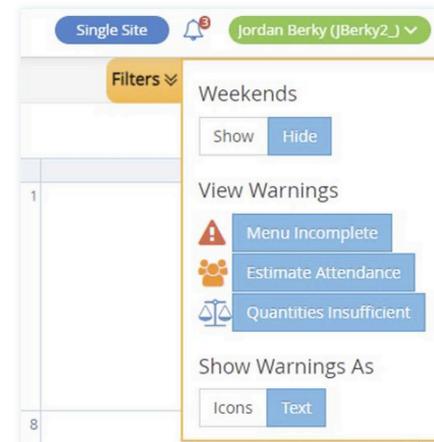
- Click Infants or Non-Infants to toggle between infant and non-infant menus. This option only displays if you have recorded meals and attendance/meal counts.
- Click Filters in the orange bubble in the top-right corner of the page to update what displays on the calendar:

-**Weekends:** Click Show to show weekends, and click Hide to hide weekends. Hiding weekends removes Saturday and Sunday from the calendar and expands the weekday columns. This is especially useful when viewing the calendar on a mobile device.

-**View Warnings:** Click each warning you need to see on the calendar. You can show or hide warnings that display for the following:

- Menu Incomplete
- Missing Estimated Attendance
- Quantities Insufficient

-**Show Warnings As:** Click Icons to show menu warnings as icons, or click Text to show menu warnings as text. The calendar displays all menu warnings as text by default. This allows you to become familiar with the warning messages. For more information, see the Menu Warnings section below:



- Click a day to access the Daily Menu page for that day. You can also click an empty date to add a meal to a day where meals have not yet been planned or served.
- Menu warnings display for menus that have been entered, but need additional information or have problems that may cause the meal to be disallowed. These warnings are specific to the menus you entered and have no correlation to any claims processing errors.
- Click  and  to move between months. You can also click **Today** to return to today's date.

## Calendar Warnings

Menu warnings always display in the following order:

- **Menu Incomplete:** This warning displays when a meal is scheduled for the day and does not have all of the required components to be creditable under CACFP regulations. For example, if a lunch is scheduled and does not have all five (5) menu components, this alert displays on the calendar. Also, the affected meal is outlined in red on the calendar. 



- **Menu Incomplete:** This warning displays when a meal is scheduled for the day and does not have attendance estimated. 
- **Quantities Insufficient:** This warning displays for only those centers who are required to enter actual quantities served when a meal is/was scheduled for the current day or for a prior day, and actual quantities served have not been recorded or there was not enough served. This never displays for future dates, and it does not display for those centers who are not required to enter actual quantities served. 



## Center Menu Calendar for Sponsors

[www.kidkare.com](http://www.kidkare.com)



[Scan this code to go to the training site to view videos](#)

# Record Actual Quantities Prepared

Recording **Actual Quantities Served** is required by your state and must be done for each meal prior to submitting your claims.

## Record Actual Quantities

- Go to the **Daily Menu** page. There are two ways to do this:
  - From the menu to the left, click **Menus/Attendance**. Then, click Daily Menu.
  - From the menu to the left, click Calendar. Then, double-click the day for which to estimate attendance.
- Click **Non-Infants** at the top of the page to show the correct menu.
- Click **+** in the **Actual Quantities Served** column. The Enter Quantities Served pop-up opens and only displays those menu components where a food item was selected on the Daily Menu

Meat/Alternate	Quantity	Unit
Cottage Cheese	0	
Bread/Alternate	Quantity	Unit
Bagel - Whole Grain	0	
Fruit	Quantity	Unit
Peaches	0	
Milk	Quantity	Unit
1% / Skim Milk	0	
Whole Milk	0	
Substitute Milk	0	

- Click each **box** and enter the quantity served.

**Note:** The Non-Infant pop-up shows three milk types: Whole Milk, 1% / Skim Milk, and Substitute Milk. This allows you to enter quantities served by milk type so they are properly calculated and reflected on the Menu Production Record and the Milk Audit.

- Click the corresponding **drop-down** menu and select the unit of measurement.
- Click **Save**.



# Record Actual Quantities



## Enter Actual Quantities Served

[www.kidkare.com](http://www.kidkare.com)



*Watch the video linked above to learn more about entering Actual Quantities. OSDE requires that the actual amount prepared is entered for each meal component, each day.*

*This same video can be used to help train your center staff as well.*

*Please note that the actual amount served/prepared should be equal to, or more than the amount required.*

# Menu Examples

When selecting your food components, it's important to use the primary components that make your meal creditable. For any "extra" items, you can use the Menu Template Name or the Menu Notes section. Below are some examples of menu names and components to help guide you.



*Note:* OSDE requires that Menu Notes be entered prior to saving. Menu notes should be used to elaborate on specific brands used, if a secondary option was provided, extra items served, CN label numbers, etc.

If you truly have no notes, you can enter N/A.



## Breakfast: Cereal & Fruit

Breakfast Meal Time: 07:30 AM - 08:00 AM

Menus Delete Save

Actual Quantity Served

Meat/Alternate

Bread/Alternate  +

Is this whole grain-rich?  Yes  No

Vegetables

Fruit  +

Milk  +

Meal Pattern Requirements

Attendance Summary

Age	Estimated	Actual
1 yr	0	0
2 yr	0	0
3-5 yr	0	0
6-12 yr	0	0
13-18 yr	0	0
Adult	0	0
Total	0	0

Menu Notes  
Peaches served but had apples as a backup  
Almond Milk served for substitute

## CN Label Item

Lunch Meal Time: 12:00 PM - 01:00 PM

Menus Delete Save

Actual Quantity Served

Meat/Alternate  +

Bread/Alternate  +

Is this whole grain-rich?  Yes  No

Vegetables  +

Fruit/Vegetable  +

Milk  +

Meal Pattern Requirements

Attendance Summary

Age	Estimated	Actual
1 yr	0	0
2 yr	0	0
3-5 yr	0	0
6-12 yr	0	0
13-18 yr	0	0
Adult	0	0
Total	0	0

Menu Notes  
CN 003000 - Pizza with cheese  
served with optional side salad and ranch

# Generic Options

Lunch Meal Time: 12:00 PM - 01:00 PM

Menus Delete Save

Actual Quantity Served

Meat/Alternate: Chicken Breasts +

Bread/Alternate: Bread, generic (bread type in notes) +

Is this whole grain-rich?  Yes  No

Calculate Oz Eq for 1 Serving

Vegetables: Cauliflower, frozen +

Fruit/Vegetable: Green Beans, canned - c +

Milk: MILK - 1% over 2 / Whole under 2 / Substitute as required +

Meal Pattern Requirements

Attendance Summary

Age	Estimated	Actual
1 yr	0	0
2 yr	0	0
3-5 yr	0	0
6-12 yr	0	0
13-18 yr	0	0
Adult	0	0
Total	0	0

Menu Notes

Grilled chicken breast served on homemade wheat buns

# Snack Example

PM Snack Meal Time: 04:15 PM - 04:45 PM

Menus Delete Save

Actual Quantity Served

Meat/Alternate: Cheese Cubes +

Bread/Alternate: Saltines +

Is this whole grain-rich?  Yes  No

Calculate Oz Eq for 1 Serving

Vegetables: +

Fruit: Apple Juice +

Milk: +

Meal Pattern Requirements

Attendance Summary

Age	Estimated	Actual
1 yr	0	0
2 yr	0	0
3-5 yr	0	0
6-12 yr	0	0
13-18 yr	0	0
Adult	0	0
Total	0	0

Menu Notes

100% apple juice, cheddar cubes





# Lunch Example

Lunch Meal Time: 12:00 PM - 01:00 PM

Menus Delete Save

Actual Quantity Served

Meat/Alternate	Ground beef, fresh or frozen	+
Bread/Alternate	Food Club Tortilla - Whole Wheat Fajita Size	+
	Is this whole grain-rich? <b>Yes</b> (H)	
	Calculate Oz Eq for 1 Serving	
Vegetables	Lettuce And Tomato	+
Fruit/Vegetable	Black Beans, canned - #10 heated, drained	+
Milk	MILK - 1% over 2 / Whole under 2 / Substitute as required	+

Meal Pattern Requirements

Attendance Summary		
Age	Estimated	Actual
1 yr	0	0
2 yr	0	0
3-5 yr	0	0
6-12 yr	0	0
13-18 yr	0	0
Adult	0	0
Total	0	0

Menu Notes

Taco Tuesday! Served with a side salad and side of salsa

# Infant Menu Example

Breakfast Meal Time: 07:30 AM - 08:00 AM

Menus Delete Save

Actual Quantity Served

0-5 months

Infant Milk

Breast Milk / Iron Fort. Infant Formula
 + || 6-11 months | Infant Milk | Breast Milk / Iron Fort. Infant Formula | + |
| Infant Cereal | Infant Oatmeal Cereal | + |
| Meat/Alternate | Chicken, pureed | + |
| Vegetables | Pea Carrot Spinach, pureed | + |
| Fruit | Apple Strawberry Banana, pureed | + |

Meal Pattern Requirements

Attendance Summary		
Age	Estimated	Actual
0-5 months	0	0
6-11 months	0	0
Total	0	0

Menu Notes

Quaker infant oatmeal



Here is a list of the generic foods you will find in the food list. Use these if the items you are serving are not found in the food list, OR if you are serving any Combination or CN label foods. Enter the exact food item served in the menu notes.

Generic Food Items	
Cereal, generic or Cereal, generic (puffed)	CN Label Bread
Breading, generic or Bread, generic	CN Label Vegetables
Buns/Rolls, generic	CN Label Meat/Meat Alt
Wheat Bread, generic or White Bread, generic	Fruit, pureed
Crackers, generic	Vegetables, pureed
Pasta, generic	



# Menu Reporting

## Center Sponsors: Print the Menu Production Record

The Menu Production Record lists the amount of food centers need to serve and purchase to adequately serve children in their care. It may also include actual quantities served and leftover quantities, if recorded (subject to policy M.01 and policy M.01f). Before printing this report, centers/sponsors should record center menus and estimate attendance (at least). Estimating attendance allows centers to plan ahead of time so they can purchase the appropriate quantities of food (as listed on the report). If you print this report after recording actual attendance and/or actual quantities served, the quantities needed based on actual attendance display on this report, as do the actual quantities prepared.



Sponsors can use this report when auditing centers to ensure that the correct amounts of food are being prepared and served.

- From the menu to the left, click **Reports**.
- Click the **Select a Category** drop-down menu and select **Menus**.
- Click the Select a Report drop-down menu and select **Menu Production Record**.
- Click the **Select Center** drop-down menu and select the center for which to print the report. You can also select All Active Centers to print this report for all centers.
- Click the next drop-down menu and choose from the following: **Both, Non-Infant, or Infant**.
- Click the **From** box and select the report start date.
- Click the **To** box and select the report end date.
- Click **Run**. The report downloads as a PDF.

Jess Center Site #: 123		Non Infant Menu Production Record										MM Test			
(817) 123-4567		Wednesday 02/27/2019										CE ID :		2145560330	
<b>Breakfast</b>		1 Yr	2 Yrs	3-5 Yrs	6-12 Yrs	13-18 Yrs	Adults	Total	Planned Participation		Actual		Total Including Infants		
Estimated Attendance		0	0	0	1	0	0	1	Non-Program Meals		Non-Program Meals		1		
Actual Attendance															
Component	Food Served/Planned	Rqd Serving Size By Age					Adult	Qty Needed Per Est Attendance	Qty Needed Per Actual Attendance	Actual Qty Prepared	Special Notes				
Brd/Alt	Waffles	1/2 ser	1/2 ser	1/2 ser	1 serv	1 serv	2 serv	1 serv							
Veg															
Fruit															
Meat/Alt	Applesauce	1/4 c	1/4 c	1/2 c	1/2 c	1/2 c	1/2 c	1/2 c							
Milk	Egg	1/2 itr	1/2 itm	1/2 itm	1 itm	1 itm	2 itm	1 itm							
Milk	Whole Milk	1/2 c													
Milk	1%/Skim Milk	1/2 c	3/4 c	1 c	1 c	1 c	1 c	1 c							
Milk	Milk Substitute	1/2 c	3/4 c	1 c	1 c	1 c	1 c	1 c							
<b>A.M. Snack</b>		1 Yr	2 Yrs	3-5 Yrs	6-12 Yrs	13-18 Yrs	Adults	Total	Planned Participation		Actual		Total Including Infants		
Estimated Attendance		0	0	5	10	0	0	15	Non-Program Meals		Non-Program Meals		25		
Actual Attendance															
Component	Food Served/Planned	Rqd Serving Size By Age					Adult	Qty Needed Per Est Attendance	Qty Needed Per Actual Attendance	Actual Qty Prepared	Special Notes				
Brd/Alt	Melba Toast	1/2 ser	1/2 ser	1/2 ser	1 serv	1 serv	1 serv								
Veg															
Fruit															
Meat/Alt	Cottage Cheese	1/2 oz	1/2 oz	1/2 oz	1 oz	1 oz	1 oz								
Milk	Whole Milk														
Milk	1%/Skim Milk														
Milk	(Choose 2 of 5)														
Milk	Milk Substitute														
<b>Lunch</b>		1 Yr	2 Yrs	3-5 Yrs	6-12 Yrs	13-18 Yrs	Adults	Total	Planned Participation		Actual		Total Including Infants		
Estimated Attendance		0	0	5	10	0	0	15	Non-Program Meals		Non-Program Meals		25		
Actual Attendance															
Component	Food Served/Planned	Rqd Serving Size By Age					Adult	Qty Needed Per Est Attendance	Qty Needed Per Actual Attendance	Actual Qty Prepared	Special Notes				
Brd/Alt	Wild Rice(WG)	.40 oz	40 oz	40 oz	70 oz	70 oz	1.40 oz	9 oz							
Veg	Broccoli	1/8 c	1/8 c	1/4 c	1/2 c	1/2 c	1/2 c	6 1/4 c							
Fruit	Fruit Cocktail	1/8 c	1/8 c	1/4 c	1/4 c	1/4 c	1/2 c	3 3/4 c							
Meat/Alt	Baked Salmon	1 oz	1 oz	1 1/2 oz	2 oz	2 oz	2 oz	1.72 lb							
Milk	Whole Milk	1/2 c													
Milk	1%/Skim Milk	1/2 c	3/4 c	1 c	1 c	1 c	13 3/4 c								
Milk	Milk Substitute	1/2 c	3/4 c	1 c	1 c	1 c									

## Printing the Center Monthly Menu Report

We recommend you periodically review your sites' planned menus to ensure that they meet meal pattern requirements each day.

- From the menu to the left, click Reports.
- Click the **Select a Category** drop-down menu and select Menus.
- Click the **Select a Report** drop-down menu and select **Center Monthly Menu** plan.
- Click the **Date** box and select the month for which to run this report.
- Click the **Select Center** drop-down menu and select the center for which to run this report. You can select **All Active Centers** to print this report for all active centers, or you can click **Select Multiple Centers** and set filters for the centers to include.
- Click **Run**. The report downloads as a PDF.

## Reviewing the Center Monthly Menu Report

When reviewing center menus, make sure that:

- Juice is only planned for once per day.
- There is a vegetable planned at each lunch and dinner.
- A whole grain-rich food is planned for at least once per day. There are no grain-based desserts present.



# Adjusting Grain Ounce Equivalents

- When recording menus, click  **Calculate Oz Eq for 1 Serving** under the Bread/Alt food item. The Ounce Equivalent Calculator pop-up opens. The Bread/Alt you selected displays in the drop down.

**Note:** KidKare is pre-programmed with the most used grain ounce equivalent serving sizes. Use this to verify and update the serving information if your bread component is different than what is programmed into KidKare.

Click the **Serving Size** box and update the common serving size, if needed. Following our example above, we'll leave this set to 1 Slice.

Click the **Serving Weight** box and update the serving weight as stated on the nutritional label for your food. In our example, we need to change this to 45.

Use the corresponding **drop-down menu** to select the weight unit. This will typically be grams (g), but some labels may give the serving weight in ounces. If this is the case, select ounce (oz). Once you set the new weight, the 1 Serving = box updates and displays the total ounce equivalents in one serving of your food item. Continuing our Brand B example, you'll see that Brand B contains 1.5 oz eq in one serving vs the 1 oz eq saved to the food list for Brand A.

Click **Save**.

Once you save this override, it will apply to all quantities reported for this Bread/Alt on the menu.

If you copy this menu for future use or save this menu as a template, this override is retained so you do not have to enter it again.

Please note that this only applies to menus saved on the **Daily Menu** page—templates created on the **Menu Templates** page will use the food list calculation until you override it after applying it to **Daily Menu**.

### Ounce Equivalent Calculator



Bread (011) ▼		
Serving Size	<input type="text" value="1"/>	Slices (slic) ▼
Serving Weight	<input type="text" value="45"/>	grams (g) ▼
		1 Serving = <input type="text" value="1.50 oz eq"/>
		<input type="button" value="Cancel"/> <input type="button" value="Save"/>



# Manage Menu Footers



You can add footers to infant and non-infant menus from the Manage Menu Footers CDT dialog box. The text you enter here prints on the following reports:

- Center Monthly Menu Plan
- Center Weekly Menu Plan
- Center Weekly Menu - Non-Infants Only
- Center Weekly Menu - Infants Only
- Master Menu Monthly Plan - Non-Infants Only
- Master Menu Monthly Plan - Infants Only

Note that the footer will also print on the center version of these reports. To add menu footers:

- From the menu to the left, click **Administration**.
- Select **Manage Menu** Footers.
- Click the **Noninfant Menu Footer** box and enter the text to display on non-infant menus.
- Click the **Infant Menu Footer** and enter the text to display on infant menus.
- When finished, click.

# Manage Formula Types

Use the Manage Formula Types window to create formula options you can select when creating child records and recording infant menus.

- From the menu to the left, click **Administration**.
- Select **Manage Formula Types**. The Manage Formula Types page opens.
- To add a formula type:
  - Click **Add Formula Type**. The Add Formula Type pop-up opens.
  - Click the **Formula Type** box and enter the formula name.
  - Click **Save**.
- To edit a formula type:
  - Click the type to edit. The Edit formula Type pop-up opens.
  - Update the name, as needed.
  - Click **Save**.
- To delete a formula type:
  - Click the type to remove. The Edit Formula Type pop-up opens.

**Note:** Ensure that you have selected the correct formula type to remove. There is no confirmation message, and the formula type is removed immediately.

- Click **Delete**.



# Center Attendance & Served Meals

You can record Daily Attendance and Meal Counts for any selected center, if needed. Note that at Step 4 these are the same steps a center would follow to record attendance and meal counts themselves.

- From the menu to the left, click **Menus/Attendance**.
- Click **Center Daily Attendance/Served Meals**.
- Select the center you are entering data for in the top right drop down.
- Make sure the correct date, classroom, and meal are selected at the top.
- Check the **box** next to each participant's name to mark attendance.

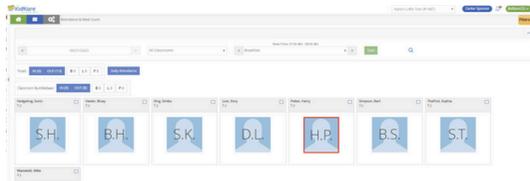
Pat, Brad (5)  
27

ATT



ATT

- Click  to record a meal count. A participant must be marked in attendance before you can access this option.



## Center Meal Counts - Closed Enrolled Sites

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If you have sites that are open enrolled and use the meal counter option, click [HERE](#) to watch a video on how your sites will use the KidKare Meal Counter feature to track meals.

# Recording Meals for Infants

You can record individual infant menus on the Attendance & Meal Count page. If you have already recorded an infant menu on the Daily Menu page, this menu is used as the default for all infants, and you can make adjustments here.

- From the menu to the left, click **Menus/Attendance**.
- Click Center **Daily Attendance/Served Meals**.
- Select the center you are entering data for in the top right drop down.
- Make sure the correct date, classroom, and meal are selected at the top of the page.
- Click  to record a meal count for an infant. The infant must be marked in attendance before you can access this option. The Infant Menu pop-up opens.

Infant Menu - Faulkner, William

Foods are based on the default menus for the infant's age group. Since foods served may vary based on the developmental readiness of each infant, please select the foods that were actually served to the infant. If the meal component was not served, set the slider to No.

Meal Component	Served	Food Served	Quantity Served
Infant Milk	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Breast Milk / Iron Fort. Infant Formula (11)	0 <input type="text"/>
Infant Cereal	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Iron Fortified Infant Cereal (542)	0 <input type="text"/>
Meat/Alternate	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Vegetables	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
Fruit	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Applesauce (002)	0 <input type="text"/>

- If the infant is served something outside of the default menu (if one exists), follow the steps below. If the infant is served the default menu, go to the next step.
  - Click  next to each food component to enable or disable for this infant.
  - Click the **Food Served** drop-down menu to select the food this infant is eating.
- If you are required to record quantities served, use the **Quantity Served** boxes to enter the amount served to this infant.

**Note:** If the infant is being served the default menu and the unit of measure used for recording quantities has already been set, you cannot change the unit used. For example, if the default menu has quantities recorded in tablespoons, you cannot switch the quantity to ounces. This ensures that Kidkare can accurately calculate the quantities served for the default menu. The figure below shows the locked quantity for an infant in the 0-5 months age group.



- Click **Continue**.
- Repeat **Steps 4-7** for each infant present at the meal.
- When finished, click **Save**.

Infant Menu - Dumas, Alexander ✕

Foods are based on the default menus for the infant's age group. Since foods served may vary based on the developmental readiness of each infant, please select the foods that were actually served to the infant. If the meal component was not served, set the slider to No.

Meal Component	Served	Food Served	Quantity Served
Infant Milk	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Breast Milk / Iron Fort. Infant Formula (11)	4 ounces fluid

Cancel Continue



# Individual Infant Feeding w/ Actual Quantities & Infant Feeding Report

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## Print Individual Infant Menu

If you have enabled individual infant menu reporting, you can print individual infant menus. The Infant Feeding Report lists menus for each infant served and includes the following for each meal:

- Meal Components
- Food Served by Component
- Quantity Required by Component
- Quantity Served by Component

This report also includes information such as, the center's name and site number, whether the parent accepts center formula and/or food, the infant's age in months, the infant's date of birth, and more.

Each infant is listed on a separate page. This report is sorted by child name, and you can print it for all active centers or for your selected center.

### To print this report:

- From the menu to the left, click **Reports**.
- Click the **Select a Category** drop-down menu and select **Menus**.
- Click the **Select a Report** drop-down menu and select Infant Feeding Report.
- Click the **Select Center** drop-down menu and select the center for which to print the report. You can also select **All Active Centers** to print the report for All Active Centers.
- Click the **From and To boxes** to set the date range for which to print this report.
- Click **Run**. The report downloads as a PDF.



# Manage School Calendar

The School Calendar page allows you to add school out days for your sites. This is useful for setting up summer vacation, holidays, or extended school closures. Adding school out dates to the calendar removes the requirement that sites select School Out when checking children in for the day.

You can add school out days per child, center, school, or school district. You can also add school out days for all children and all centers at once.

- From the menu to the left, click **Menus/Attendance**.
- Select **School Calendar**. The School Calendar page opens.
- Choose from the following options:
  - **All Children, All Centers**: Create a school out event for all sites and children.
  - **Center**: Create a school out event for a single site. If you select this option, you must select a center at the top of the window.
  - **Child**: Create a school out event for a specific child. If you select this option, you must select a center (top of the window) and a child (to the right of the calendar options).
  - **School District**: Create a school out event for an entire school district. If you select this option, you must select a center (top of the window), a state (if you operate in multiple states), and a school district (to the right of the calendar options).

- **School:** Create a school out event for a single school. If you select this option, you must select a center (top of the window) and a school (to the right of the calendar options).

- To add **School Out** days:

-From the **Draggable Events** section, click and drag School Out to the calendar, and drop it on the first date of the event. If you are adding a single day, the process is complete.

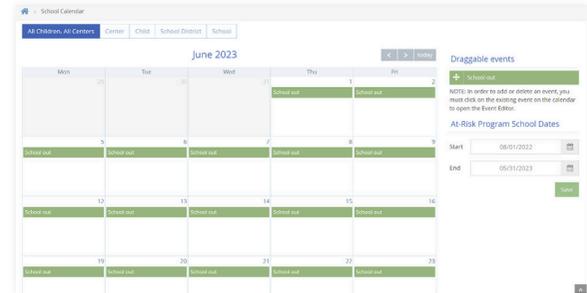
If you need to add a date range, double-click the school out event you placed on the calendar. The Event Editor pop-up opens.

-Select **Multi-Day**.

- Use the Event Start Date and Event End Date boxes to update the date range. The Event Start Date defaults to the date on which you placed the event originally.

The Event editor window has a title bar with 'Event editor' and a close button. Below the title bar are two radio buttons: 'Day' (selected) and 'Multi-Day'. Underneath are two date input fields: 'Event Start Date' with the value '06/01/2023' and 'Event End Date' with the value '09/01/2023'. At the bottom right are 'Delete' and 'OK' buttons.

- Click **OK**. The event is added to the dates you specified.



- To remove **School Out** days:

- Double-click the event on the calendar. The Event Editor opens.

- Click **Delete**.

-At the **Are You Sure** prompt, click **Delete**.



## Managing School Calendars



# Reports

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- Children
- Attendance
- Centers
- Claims
- Menus
- Receipts

*You can find all of these reports by clicking on Reports from the menu to the left and selecting the appropriate category.*

# Children Reports

- **Child Roster:** This report lists all children for a selected center or for all centers. It includes F/R/P counts and percentages, F/R/P basis, as well as basic demographic information and enrollment dates for the listed children.
- **Child Roster [Center Version]:** This report lists children for a selected center or for all centers. However, it does not include information beyond basic demographics and enrollment dates.
- **Child List Export:** This is a CSV list of all children. Use this report when looking for a report on allergies or special needs.
- **IEF List:** This report summarizes income eligibility form information saved to child records for a selected claim month. It includes household information if such information was saved to the child profile. Each center included prints on a new page.
- **Child IEF/Enrollment Report:** This report prints enrollment and/or income eligibility forms for selected children. You must select a center before you print this report.
- **Verify FRP Consistent Within Family:** This report lists the FRP status of related children enrolled in the selected center.
- **Child Racial Count Summary - Per Center:** This report provides a count of children broken down by race and ethnicity for a specific center.
- **Children Claimed Without Absence:** This report lists children claimed for the selected claim month without any absences.
- **Children Not Claimed:** This report lists active children who were not claimed for a selected claim month. Note that this report does not take attendance into consideration—it only checks whether an active child was claimed for that month.

# Attendance Reports

- **Weekly Attendance + Meal Count Report:** This report lists weekly attendance and meal counts for multiple center or a specific center
- **Monthly Claimed Attendance Only Report:** This report includes claimed attendance for the selected claim month.
- **Monthly Paid Attendance Only:** This report lists paid attendance for a selected claim month. It also includes classroom totals.
- **Monthly Paid Meal Counts by Age Group:** This report lists paid meal counts for a selected claim month by age group. It also includes totals for each age group.
- **Monthly Paid Meal Counts by Child:** This report lists paid meal counts for a selected claim month by child. It includes totals for Free/Reduced/Paid meals, as well as At Risk Totals.
- **Monthly Paid Meal Count Summary:** This report lists all paid meals for a selected claim month. It is broken down by meal type.
- **Weekly Paid Attendance + Meal Counts:** This report lists weekly attendance, broken down by attendance and meal.
- **Actual vs Estimate Meal Count Summary:** This report compares actual meal counts with the estimated meal counts, broken down by meal.
- **Daily FRP Report:** This report provides a Free, Reduced, and Paid breakdown of all meals claimed each day in the selected claim month.



# Center Reports

- **Center Info Report:** This PDF report lists centers and center details.
- **Center Enrollment Statistics:** This is a CSV list of centers that includes enrollment statistics broken down by Free/Reduced/Paid. It also includes numbers for missing enrollments, as well as total enrollment.
- **Centers Disallowance Export:** This is a CSV list of centers with disallowances for the selected claim month. It lists the center name, disallow reason, and the total number of disallowances for that center.
- **Centers Error Summary Export:** This report provides a summary of errors for your centers for a specific claim month.
- **Centers Summary Export:** This is a CSV list of centers that includes any assigned monitors, number of pending children, expiring enrollments and enrollment forms, and so on.



# Claims Reports

- **Claims List Export:** This is a CSV list of claims and claim details.
- **Office Error Report:** This report provides a quick claim overview and lists specific errors that occurred when processing the claim. This report also prints after you process claims. For detailed information about the errors that may appear on this report, see Error Codes.
- **Claims Roster:** This report lists children, enrollment information, FRP status, basis, and so on.
- **Center Error Letter:** This report provides a quick claim overview and lists certain errors that occurred when processing claims for a specific center.
- **Monthly Milk Audit Summary:** This report summarizes milk totals entered via the Milk Audit feature. You can print this report as a PDF, or you can export it to a spreadsheet file.



# Menu Reports

- **Center Monthly Menu Plan:** This report prints your centers' menu plans for the selected claim month.
- **Center Weekly Menu/Non-Infants Only/Infants Only:** This report prints a single center's weekly menu plan. You can print this for a single week or the entire month.
- **Master Monthly Menu Plan/Non-Infants Only/Infants Only:** This report prints master menus for the selected claim month.
- **Menu Production Record:** This report lists the amount of food centers need to serve and purchase to adequately serve children in their care.
- **Menu Notes Report:** This report prints any notes centers entered when recording menus. It is divided into non-infant notes and infant notes.

# Receipt Reports

- **Non-Profit Status Report:** Use this report to ensure that centers are running a non-profit food service.
- **Center Receipts Journal Report:** View a list of all receipts. This report includes vendor, description, and expenses broken down by category.
- **Monthly Receipt Totals:** View a list of centers that submitted receipts, the total number of receipts submitted by each center, and the total of each expense category.
- **Receipt List Export:** Export receipt data to a spreadsheet file (XLSX). Use filters to select the exact data you need to export.



# Receipts

- Manage Vendors
- Manage & Verify Receipts
- Quick Entry
- Itemized entry

# Manage Vendors



## Add & Manage Vendors

Vendors are typically stores from which sites purchase food. You can also add center staff as vendors to track their labor as receipts. You must add vendors before you can enter receipts for your sites.

- From the menu to the left, click Tools.
- Select Manage Vendors.
  - To add a vendor:
    - Click **Add Vendor**. The Add Vendor pop-up opens.
    - Click the **Name** box and enter the vendor's name.
    - Enter the remaining vendor information, as needed. Only the **Name** box is required.

Add Vendor		✕
Name*	Kroger	
Street Address	123 S University	
City	Denton	
State	TX	▼
Zip Code	76201	
Phone Number	(940) 567-8910	
Center	-- All Centers --	▼
		Cancel Save

- Click the **Center** drop-down menu and select the center to which to apply this vendor. All Centers is selected by default.
- Click **Save**.



- To delete a formula type:
  - Click the type to remove. The Edit Formula Type pop-up opens.

**Note:** Each vendor you add must be unique. KidKare will notify you if a vendor already exists. Update the vendor's name to proceed.

- To edit a vendor:
  - Click the vendor to edit. The Edit Vendor pop-up opens.
  - Make changes to the information here, as needed.
  - When finished, click **Save**.
- To delete a vendor:
  - Click the vendor to delete. The Edit Vendor pop-up opens.
  - Click **Delete**. The vendor is set to Inactive.
- To re-activate a vendor, click  in the **Reactivate** column.

## Merge Vendors

Vendors must be unique. You can merge duplicate vendors to single vendor records for ease of management.

- From the menu to the left, click **Tools**.
  - Select **Merge Vendors**. The Merge Vendors page opens.
  - In the **Source Vendor** section, select the vendor to merge.
  - In the **Destination Vendor** section, select the merge destination.
- Click **Merge**.



## Manage Vendors for Sponsors

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# Manage & Verify Receipts

## Add Itemized Receipts

You will use Itemized Entry to add expenses that you currently have to enter into the OSDE Food Purchasing Form. Any receipts that are not already categorized, along with food program labor, should be entered here. When you use itemized entry to add expenses, you enter each item on the receipt in detail. Itemized entries include the item category, amount, quantity, total cost, and an optional description.

- From the menu to the left, click **Administration**.
- Select **Manage Verify Receipts**.
- Click the Select Center drop-down menu at the top of the window and select the center you are entering receipts for.
- Click **Add Receipt**. The Add Receipts page opens.
- Click the **Itemized Entry** tab.

The screenshot shows the 'Itemized Entry' form. At the top, there are buttons for 'Quick Entry', 'Itemized Entry', 'Save', 'Generate receipt', and 'Cancel'. The 'Expense Detail' section includes a date field (12/19/2024), a vendor selection dropdown ('Add or Select Vendor'), an invoice number field, a payment method dropdown, a description field, and a receipt total field (\$ 0.00). Below this is the 'Receipt Items' section with a table for adding items. The table has columns for 'Select Category', 'Quantity', 'Unit Price', 'Total Price', and 'Description'. An example row shows '1' quantity and '\$ 0.00' unit price, resulting in a total price of '\$ 0.00'. At the bottom, a summary table shows: # Receipt Items: 1,0000; Running Total: \$0.00; Difference: \$0.00; Total Mils: 0,0000 Dollars.



KidKare for Independent Centers

## Entering Receipts

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- Complete the **Expense Detail** section.
  - The **Date, Vendor, Payment Method** and **Receipt Total** boxes are required.
  - We recommend you also enter a **Description** for reporting purposes.
- Complete the **Receipt Details** section.
  - Click the **Select a Category** drop-down menu and select the expense category. All expense categories except Unapproved count towards reimbursement for the food program.
  - Enter the item **quantity**. You can enter up to four (4) decimal places. This box defaults to 1.
  - If you selected a Milk category, you can use the Gallons Converter.
    - Click  or type + (plus sign) in the quantity box.

# Receipt Items	Running Total	Difference	Total Milk
1	\$ 19.90		
2	\$ 40.00		
3	\$ 100.00		
4	\$ 35.00		
5	\$ 5.10		

- Enter the number of pints, quarts, half-gallons, and/or ounces of milk you purchased.
- Click **Save**.
- Click the **\$** box and enter the item's unit price. The system automatically multiplies the unit price by the quantity and provides a total. You cannot change the calculated total.
- Click the **Description** box and enter a description for this line item. You can enter up to 255 characters. This box is optional.
- Click  to add another line.
- Click **Save** in the top-right corner. You can also click **Save/Add Another** to save your entry and begin adding another one.

# Add Receipts: Quick Entry

You will use Quick Entry to add expenses that you currently do **NOT** have to enter into the Food Purchasing Form. The category fields calculate the total for the category by taking the sum of all numbers entered for the category. The running total is then compared to the receipt total.

- From the menu to the left, click **Administration**.
- Select **Manage Verify Receipts**.
- Click the **Select Center** drop-down menu at the top of the window and select the center with which to work.
- Click **Add Receipt**. The Add Receipts page opens.
- Click the **Quick Entry** tab.
- Complete the **Expense Detail** section.
  - The **Date, Vendor, and Receipt Total** boxes are required.
  - We recommend you also enter a **Description** for reporting purposes.

**Note:** You cannot save your entry if the receipt and running total do not match. The receipt and running total must also both be greater than zero. You must also complete all required fields before saving.

- Enter your milk quantities in gallons. You can also use the Gallons Converter:
  - Click the **Gal** link next to the milk type, or type + (plus sign) in the milk quantity box.
  - Enter the number of pints, quarts, half-gallons, and/or ounces of milk you purchased.
  - Click **Save**.
- Enter your expenses in the **Expenses Items** section.
  - Click the box next to the category to record, and enter the dollar amount. All expense categories except Unapproved count towards reimbursement for the food program.
  - Press **Tab** to enter multiple, separate dollar amounts in each category.
  - Click **X** next to a dollar amount to remove it.
  - Type / (forward slash) in a box to populate it with the remaining difference.
- Click **Save** in the top-right corner. You can also click **Save/Add Another** to save your entry and begin adding another one.

# Verify Receipts

Verifying receipts allows you to track which sites have sent you receipts and confirm the data is correct. Even though this step is optional, we recommend you complete it if you allow sites to enter their own receipts.

- From the menu to the left, click **Administration**.
- Click **Manage Verify Receipts**. The Manage Verify Receipts page opens.
- Use the drop-down menu and select a date range to view. You can choose from the following:
  - Last 90 Days
  - Last 60 Days
  - Last 30 Days
  - Current Month
  - Previous Month
  - Custom Date
- Click the link in the **Date** column to view the receipt details. The Edit Expense pop-up opens.
- Make any changes, as needed. When finished, click **Save**.
- Click **Verify**.

**Note:** You can click Verify All from the Manage Verify Receipts page to verify all receipts listed for the selected center for the selected date range. Also, to remove receipts you cannot verify, access the Edit Expense pop-up and click Delete. Deleting receipts is permanent.



## Verify Expenses for Sponsors

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## Enter Food Program Labor

To enter Food Program labor and Admin labor, you will use the Itemized Entry method. Watch the video below for examples on how to enter labor.



## Enter Food Program Labor

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# Milk Audit

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# Review Milk Audit

## Milk Audit for Center Sponsors

- From the menu to the left, click **Claims** and select **Milk Audit**.
- Click the **Select Center** drop-down menu at the top of the page and select the center for which to view the Milk Audit. The Milk Audit displays.
- Click the **Month** box and select the claim month to view.
- Select **Calculated + Actuals** to view milk audit information based on calculated and actual served quantities.

**Note:** This option may not display according to your settings. If this is the case, the numbers you are viewing are the Calculated numbers.

The following information displays in the table for the selected month:

### **Previous Month Carry Over/Starting Balance:**

This may be the ending balance from the previous month (depending on your specific policy settings). To edit starting balances, click , enter the new amount, and click .

**Note:** This option may not be available according to the preferences your state has set. Centers do not have the ability to edit their carryover amounts, only sponsors.

-**Purchased:** This is the amount of milk purchased, based on receipt date.

-**Required:** This is the amount of milk required based on menus and meal counts.

-**Written Off:** This is the amount of milk written off for the month. For example, this number accounts for cases in which the milk was spilled, spoiled, and so on.

-**End of Month Balance:** This is the amount of milk leftover at the end of the month.

-**Actual Served:** This is the actual total of milk served during the selected month based on meal records. This row only displays if you select **Calculated + Actual in Step 4.**

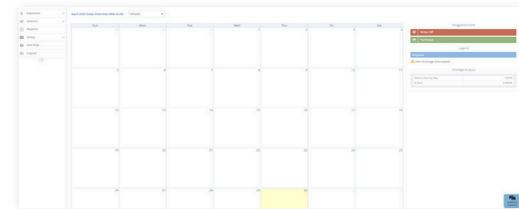
- **Actual End of Month Balance:** This is the actual end of month balance based on the following formula: Carry Over + Purchased - Written Off Actual Served. This row only displays if you select Calculated + Actual in Step 7.

- Click **Print** and choose a report to print. You can choose **Summary Report** or **Detailed Report**. Both reports download as PDFs.

## Using the Daily Calendar

Use the Daily Calendar to view and/or add milk events, such as purchases or write offs.

- Click **Show Daily Calendar**. The Daily Calendar displays at the bottom of the window. The Calculated version is shown in the figure below.



- Click the drop-down menu and select the milk type. You can choose from **Whole, 1%/Skim, or Substitute**.
- To add a write off:
  - In the **Draggable Events** section, click the **Write Off** event and drag it to the calendar.
  - Drop it on the day on which to apply it. The Milk Write Off pop-up opens.



**Note:** A day can only have one write off event at a time. You cannot change the date in the Milk Write Off pop-up. If you are a sponsored center, your food program sponsor must enable this feature.

- Click the text box and enter the amount of milk you are writing off.
- Click the corresponding drop-down menu and select **Gallons, Pints, or Quarts**. All units of measure are converted to gallons once you save.
- Click **Save**.
- To add a purchase:
  - o In the **Draggable Events** section, click the **Purchase** event and drag it to the calendar.

**Note:** You must have the **Vendor/Receipts** permission enabled on your account to access and work with Purchase events. If you are a sponsored center, your food program sponsor must enable this feature.

- o Drop it on the day on which to apply it. The Add Expenses pop-up opens.

- o Select **Quick Entry** or **Itemized Entry**.
  - o Enter your milk quantities.
  - o Click **Save**.
- To edit an event:
    - o Click the event to edit. A pop-up opens.
    - o Enter new information over the existing information. Note that you cannot change the event date.
    - o Click **Save**.
  - To remove an event:
    - o Click the **X** in the right corner of the event banner.
    - o Respond to the confirmation prompt.

## Additional Calendar Items

The following items also display on the calendar:

- **Required:** Required amounts display for each day where an calculated or calculated + actual calculation is present. You cannot add, move, or remove these markers.
-  **Milk Shortage (Calculated):** This icon displays on each day for which the daily ending balance value is calculated to be negative. Click this icon to view the anticipated shortage amount.

Milk Shortage (Calculated) ✕

 A milk shortage is calculated to occur on January 09, 2019 in the amount of 3,6563 gallons.

-  **Milk Shortage (Actual):** This icon displays on each day for which the daily ending balance based on the calculated values is negative. Click this icon to view the actual shortage amount.
- **Shortage Analysis:** This section displays the calculated total amount of gallons you are short by day or by claim. This is determined by how your system is set up. For sponsored centers, your food program sponsor makes this distinction. If you selected Calculated + Actual at the top of the page, the actual shortages display as well.

### Shortage Analysis

Gallons Short for Claim	57.3904
% Short	100.0000%

### Shortage Analysis

Calculated	
Gallons Short by Day	72.6406
% Short	100.0000%
Actual	
Gallons Short by Day	0.0000
% Short	0.0000%



## Milk Audit for Sponsors

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# Claims

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- Prepare to Process Claims
- Track Received Claims
- Process & Reprocess Claims
- Submit Claims to State
- Review & Manage Claims

# Prepare to Process Claims

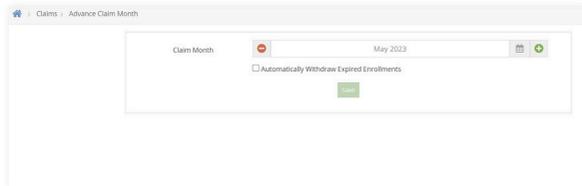
## Change the Claim Month

KidKare tracks claim month-specific information independent of your computer's date. This should be the month immediately before the calendar month (in most cases) and is the claim month on which you are working.

Only one person needs to advance the claim month for each account. Once the month has been changed in the account, other users must log out and log back in to the software before they see the change.

To change your current claim month:

- From the menu to the left, click **Claims**.
- Select **Advance Claim Month**. The Advance Claim Month page opens.



- Click  to advance the claim month, and click  to move the claim month back.

- Check the **Automatically Withdraw Expired Enrollments** option to mark all children with expired enrollments as withdrawn as of their enrollment expiration date

**Note:** Enrollment expiration dates ensure that children who aren't re-enrolled are not reimbursed more than one year after their date of enrollment (subject to policy D.1). However, children remain active even once their enrollment expires, unless you withdraw them in the Manage Child information window. Checking the Automatically Withdraw Expired Enrollments box when changing the claim month automatically marks children with expired enrollment as withdrawn.

- Click **Save**.



# Activate Pending Children

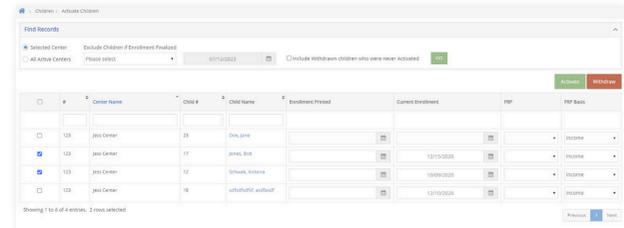
When centers enroll children, the children are automatically set to Pending status. Sponsors must then review and activate these children. There are two ways to enter categorical eligibility (FRP rates) and activate children: One at a time or multiple at a time.

# Activating Multiple Children at a Time

- From the menu to the left, click **Activate Children**.
- Use the **Find Records** section to filter the records that display.
  - Choose whether to activate children for **All Active Centers or the Selected Center**. If you choose the Selected Center option, click the Select Center drop-down menu at the top of this page and select the center.

- Click the **Exclude Children if Enrollment Finalized** drop-down menu, select Before or After, and then select a date in the corresponding date field.
- Check the **Include Withdrawn Children Who Were Never Activated** box to include withdrawn children who were never activated.
- Click **Go** to apply your filters.

- Check the box next to each child to activate. You can also check the box in the table header to select all displayed children. Double-check your selections before proceeding, as this action cannot be undone.



- Click **Activate**.

# Activating Children One at a Time

- From the menu to the left, click **Activate Children**.
- Use the **Find Records** section to filter the records that display.
  - Choose whether to activate children for **All Active Centers** or the **Selected Center**. If you choose the Selected Center option, click the Select Center drop-down menu at the top of this page and select the center.
  - Click the **Exclude Children if Enrollment Finalized** drop-down menu, select **Before or After**, and then select a date in the corresponding date field.
  - Check the **Include Withdrawn Children Who Were Never Activated** box to include withdrawn children who were never activated.
  - Click **Go** to apply your filters.

- Click a child's name to access the **Manage Child Information** page.
- Review the child's information and select Active at the top of this page. Your changes are saved automatically.



## Activate Pending Children

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# Track Received Claims

The Track Received Claims feature allows you to see which centers have submitted claims for processing. You can print or export this information and use the resulting data to contact centers who are not claiming and act accordingly.

- From the menu to the left, click **Claims** and select **Track Received Claims**. The Track Received Claims page opens.
- In the **Find Records** section, click the **Claim Months** drop-down menu and select the claim month(s) to view.
- Click the **Not Received** tab. Centers who have not submitted claims for the selected month(s) display in this tab. You can also see whether attendance was recorded, meals were recorded, and the last month in which you processed a claim for the listed centers.
- Print or export the report:
  - Click **Print** to send the report to your printer.



## Track Received Claims

www.kidkare.com

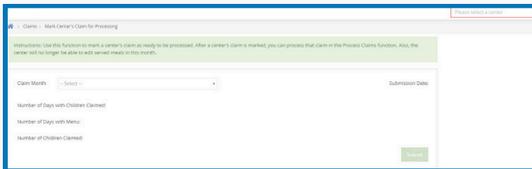


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# What if the center doesn't submit their claim?

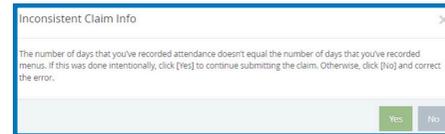
If a center does not submit their claim, the sponsor can mark it as submitted on the centers behalf to being processing.

- From the menu to the left, click Claims and select Mark Center's Claim for Processing. The page opens.



- Select the center that needs to be submitted in the top right corner.
- Choose the claim month. Some claim data populates for the month selected. Review this data for accuracy prior to moving on to the next step.

- Click Submit.
- If an **Inconsistent Claim Info** box pops up, review the **Number of days with children claimed** and **Number of days with menus claimed**. These numbers might be different if a menu was entered but the center was closed for a holiday or other various reasons. If these numbers are correct, click **YES** to continue submitting.



## Mark Centers Claim for Processing

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# Process & Reprocess Claims

Once a site submits a claim, process it in KidKare. When a claim is processed, KidKare looks at the data entered into the program and ensures that it meets CACFP requirements.

## Before You Begin

Before you begin processing claims, make sure that:

- Center data is accurate.
- Pending children have been activated (if the signed enrollment form has been received).
- Receipts have been entered and verified.
- School out days have been entered on the school calendar (if applicable).

It is okay if these tasks are not complete by processing time, as errors display for any disallowances once the claim is processed. However, you will save time by ensuring that all data is entered and accurate before you process claims.

## Processing Claims

- From the menu to the left, click Claims and select Process Claims. The **Process Claims** page opens. If you do not operate in multiple states, go to **Step 3**.
- Click the **State** drop-down menu and select the state for which to process claims. You can select multiple states, or you can select **All**.
- Click the **Claim Month** drop-down menu and select the correct claim month.
- Click the **Processing Actions** drop-down menu and select **Process New Claims**.
- Clear the box next to each claim you do not need to process. All claims are selected by default.
- Click Process. or, to print the OER, click the down arrow next to Process and select **Process and Print OER**.

## Review Errors

Review each error on the OER. Each error results either in an Allow/Warn or Disallow message. Errors resulting in a disallowance are deducted from the reimbursement. Errors resulting in a warning are notification messages that do not deduct from the reimbursement but need to be researched. If there are no claim errors, a Congratulations message displays.

You can correct some errors and re-process the claim.

## Re-processing Claims

- From the menu to the left, click Claims and select Process Claims. The Process Claims page opens. If you do not operate in multiple states, go to **Step 3**.
- Click the **State** drop-down menu and select the state for which to process claims. You can select multiple states, or you can select All.
- Click the **Claim Month** drop-down menu and select the correct claim month.
- Click the **Processing Actions** drop-down menu and select **Reprocess Existing Claims**.
- Click **Process**. or, to print the OER, click the down arrow next to Process and select Process and **Print OER**.



## When to Re-Process Claims

Re-processing claims is sometimes necessary if you process a claim, but some piece of information was incorrect when the claim was processed initially.

- From the menu to the left, click **Claims** and select **Process Claims**. The Process Claims page opens. If you do not operate in multiple states, go to Step 3.
- Click the **State** drop-down menu and select the state for which to process claims. You can select multiple states, or you can select **All**.
- Click the **Claim Month** drop-down menu and select the correct claim month.
- Click the **Processing** Actions drop-down menu and select Reprocess Existing Claims.
- Click **Process**. or, to print the OER, click the down arrow next to Process and select Process and **Print OER**.



## Process Claims for Sponsors



# Send claims back to center to fix errors

If a center submits their claim but needs to edit it for some reason, you can unsubmit the claim for that center.

If the center claim has **NOT** been processed, follow the steps below:

- From the menu to the left, click Claims.
- Select **Un-Submit Center Claims**. The Un-Submit Center Claims page opens.
- Select the claim month for the claim that needs to be sent back to the center, click **GO**.
- Check the box next to the center for which to un-submit claims.
- Click **Unsubmit**. The center can now access and edit their claim again. The center must submit their claim again once they are done making changes.

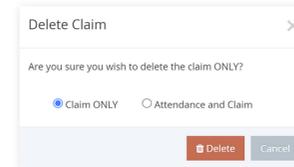
If the center claim HAS already been processed follow the steps below:

- From the menu to the left, click **Claims**.
- Select **List Claims**. The View Claims page opens.
- Set filters for the claims to view:
  - Select the All Centers option or the Selected Center option. If you choose Selected Center, you must select a center at the top of the page.

-If you operate in multiple states, click the **State** drop-down menu and select the state(s) to view. You can also select **All States**.

-Click the **Claim** Month drop-down menu and select the claim month to view. You can also select **All Months**.

- Click **Go**.
- Click the link in the **Month** column to open the Claim Details page for the claim to un-submit.
- Click **Delete**.
- At the confirmation prompt, choose **Claim ONLY** option and then click Delete.



- Next, click **Tools** from the menu to the left and select **Un-Submit Center Claims**. The Un-submit Center Claims page opens.
- Check the box next to the center for which to un-submit claims.
- Click **Unsubmit**. The center can now access and

# Printing the OER from the Reports Menu

- From the menu to the left, click **Reports**. Click the
- Select a Category drop-down menu and select **Claims**.
- Click the **Select a Report** drop-down menu and select **Office Error Report**.
- Click the Month box and select the month for which to print the report.
- Click the **Select Center** drop-down menu and select the center for which to print the OER. You can also select **All Active Centers** to print the OER for all currently active centers.
- Click **Run**. The OER downloads as a PDF.

# Printing the OER from the Claim Details Page

- From the menu to the left, click **Claims**. Select
- **List Claims**. The View Claims page opens. Set
- filters for the claims to view:

- Select the All Centers option or the **Selected Center** option. If you choose **Selected Center**, you must select a center at the top of the page.
  - If you operate in multiple states, click the **State** drop-down menu and select the state(s) to view. You can also select **All States**.
  - Click the Claim Month drop-down menu and select the claim month to view. You can also select **All Months**.
- Click **Go**.
- Click the link in the Month column to open the Claim Details page for the claim to view.
- Click the Claim Actions drop-down menu and select Office Error Report. The OER downloads as a PDF

Meals	Free	Reduced	Paid	Total
Breakfast	0	0	0	0
AM Snack	0	0	0	0
Lunch	0	0	0	0
PM Snack	0	0	0	0
Dinner	0	0	0	0
Even Snack	0	0	0	0
Participated	0	1	4	5

Attendance	Days	ADA	Free %	Reduce %	Paid %
8	2	2	0.00	20.00	80.00

Federal Total Amount	Federal Admin Amount	State Total Amount	State Admin Amount	Amount For Center
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00



# Review & Manage Claims

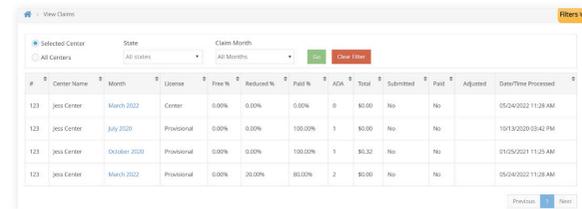
## View Center Claims

Once you have created claims in KidKare via the Process Claims function or by manually entering claims, they are added to the View Claims page. Access this page to review, manage, and update claims as needed.

## View the Claims List

- From the menu to the left, click **Claims**.
- Select **List Claims**. The View Claims page opens.
- Set filters for the claims to view:
  - Select the **All Centers** option or the Selected Center option. If you choose Selected Center, you must select a center at the top of the page.
  - If you operate in multiple states, click the **State** drop-down menu and select the state(s) to view. You can also select All States.

- Click the **Claim Month** drop-down menu and select the claim month to view. You can also select All Months.
- Click **Go**. Claims matching the filters you set display.



#	Center Name	Month	License	Free %	Reduced %	Paid %	ACA	Total	Submitted	Paid	Adjusted	Date/Time Processed
123	jess Center	March 2022	Center	0.00%	0.00%	0.00%	0	\$0.00	No	No		05/04/2022 11:28 AM
123	jess Center	July 2020	Provisional	0.00%	0.00%	100.00%	1	\$0.00	No	No		10/13/2020 03:42 PM
123	jess Center	October 2020	Provisional	0.00%	0.00%	100.00%	1	\$0.32	No	No		01/05/2021 11:25 AM
123	jess Center	March 2022	Provisional	0.00%	20.00%	80.00%	2	\$0.00	No	No		05/04/2022 11:28 AM

- You can do the following in this window:
  - Click the link in the **Month** column to view claim details.
  - Click each column header to sort information in ascending or descending order.
  - Click Filters to customize the columns displayed on this page.

## Understand Specific Columns in the List Claims Window

The following is a definition of specific columns found on the View Claims page:

- **#:** This column displays the number assigned to the center who submitted the claim.
- **Center Name:** This column displays the name of the center who submitted the claim. **Month:** This column displays the claim month for which the claim was submitted.
- **License:** This column displays the center's license for which the claim was submitted.
- **Details:** Click View in this column to view claim details.
- **Free %/Reduced %/Paid %:** These columns indicate the percentage of children on the claim who are reimbursed at Free, Reduced, or Paid rates.
- **ADA:** This column lists the average daily attendance reported on the claim.
- **Total:** This column lists the total dollar amount of the claim.

- **Submitted:** This column indicates whether or not you've marked this claim as submitted to the state.
- **Paid:** This column indicates whether the listed claim has been paid.
- **Adjusted:** This column indicates whether you've made any adjustments to this claim.

## View Claim Details

The Claim Details window displays detailed information about claims you have processed. This includes the claim source, totals, and rates. You can also reprocess claims, print the Office Error Report, and adjust claim counts in this window.

- From the menu to the left, click **Claims**. Select
- **List Claims**. The View Claims page opens. Set
- filters for the claims to view:
  - Select the **All Centers** option or the **Selected Center** option. If you choose Selected Center, you must select a center at the top of the page.



- If you operate in multiple states, click the **State** drop-down menu and select the state(s) to view. You can also select All States.

-Click the **Claim** Month drop-down menu and select the claim month to view. You can also select All Months.

- Click **Go**. Claims matching the filters you set display.
- Click the link in the **Month** column to open the Claim Details page for the claim to view.

Month	Fee	Refused	Paid	Total
All Months	0	0	0	0
March 2022	0	0	0	0
April 2022	0	0	0	0
May 2022	0	0	0	0
June 2022	0	0	0	0
July 2022	0	0	0	0
August 2022	0	0	0	0
September 2022	0	0	0	0
October 2022	0	0	0	0
November 2022	0	0	0	0
December 2022	0	0	0	0

Month	Dept	ACA	Fee %	Refuse %	Paid %
All Months	2	2	0.00	20.00	80.00

- You can do the following in this window:
  - Reprocess the claim.
  - Delete the claim.
  - Adjust claim counts.
    - Print the Office Error Report.
  - View the Claim Summary, Claim Status, Claim Totals, the Claim Error List.

## Delete Claims

Typically, when you delete a claim it is the result of a data entry error. If the claim you need to remove has not yet been submitted to the state, you can completely delete the claim from your system.

*WAIT: Has this claim been submitted and/or paid? If so, do not delete it. You must zero the claim amounts, instead.*

- From the menu to the left, click **Claims**.
- Select **List Claims**. The View Claims page opens.
- Set filters for the claims to view:

- Select the **All Centers** option or the Selected Center option. If you choose Selected Center, you must select a center at the top of the page.

-If you operate in multiple states, click the **State** drop-down menu and select the state(s) to view. You can also select All States.

-Click the **Claim** Month drop-down menu and select the claim month to view. You can also select All Months.

- Click **Go**.

- Click the link in the **Month** column to open the Claim Details page for the claim to un-submit
- Click **Delete**.
- At the confirmation prompt, choose **Claim ONLY** option or the **Attendance and Claim option**.

Delete Claim ✕

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Are you sure you wish to delete the claim ONLY?

Claim ONLY     Attendance and Claim

Delete Cancel

- Click **Delete**.



## List Claims

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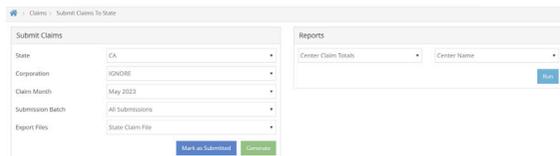
# Submit Claims to the State

After claims are processed and reprocessed as needed, and the claims are ready to be submitted, you will generate an upload file to enter into the CNP site. Note: KidKare does not automatically put your data into CNP, you will run a report in KidKare and enter the claims data into the state site.

## Generating Claim Reports

To access the upload file and/or to view claim reports:

- From the menu to the left, click **Claims**.
- Select **Submit Claims to State**. The Submit Claims to State page opens.
- Ensure that the correct claim month is selected.



- On the right side of the screen, click the Reports drop down and select **Center Claim Totals** to generate a single file containing all data needed to enter claims into the CNP site.



## Submit Claims to State for Sponsors

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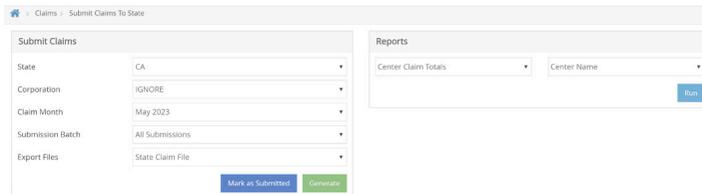
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## Marking Claims as Submitted

When you have filed a claim or are about to file a claim with your state agency, mark the claim as submitted in KidKare. When you mark claims as submitted, all processed claims are bundled together in a submission batch with the current date. If you later need to adjust any of these claims, or if any claims come in late, those claims are kept in a separate submission batch. This way, you can easily separate your original claim from any amended claims submitted to the state agency. This is helpful for audits. To mark claims as submitted:

- From the menu to the left, click **Claims**.
- Select **Submit Claims to State**. The Submit Claims to State page opens.
- Ensure that the correct claim month is selected.
- Click the **Submission Batch** drop-down menu and select **Not Yet Submitted**.



The screenshot shows a web interface for submitting claims. On the left, under 'Submit Claims', there are several dropdown menus: 'State' (set to CA), 'Corporation' (set to IGNORE), 'Claim Month' (set to May 2023), 'Submission Batch' (set to All Submissions), and 'Export Files' (set to State Claim File). Below these is a blue button labeled 'Mark as Submitted' and a green button labeled 'Settings'. On the right, under 'Reports', there are two dropdown menus: 'Center Claim Totals' and 'Center Name', with a blue 'Run' button to the right.

- Click **Mark as Submitted**.

*Once you mark a claim as submitted, all claim records associated with the claim are locked. Any changes made to the claim after you mark it as submitted are considered adjustments.*



# eForms for Sponsors

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- About eForms
- Add a Signature for eForms
- eForms Settings for Center Sponsors
- Enable SNAP Validation for eForms
- Enable Centers for eForms
- Customize eForms Email Templates
- Send Renewal Invitations with eForms
- Send New Enrollments with eForms
- View eForm Invitation Statuses
- Approve & Renew Enrollment with eForms
- Print Completed eFormd Records

# About eForms

eForms is an all-in-one enrollment process for the food program that eliminates paper forms for centers and your back-office. With this feature, you can send enrollment invitations directly to parents, track enrollment status, and approve and renew child enrollment with a single click

- **Add a Signature to KidKare:** Each form you approve and renew through eForms requires your signature. Before you approve and renew forms, add your signature to KidKare.
- **Adjust eForms Settings:** When you allow your centers to use eForms for enrollments, you can further customize the actions they can take. For example, you can specify that your centers must review and approve enrollments before forms are sent to you for final approval/renewal. These settings are located on the Settings page in KidKare.
- **Enable Centers for eForms:** Give centers access to the eForms feature. Centers remain enabled until you disable them.
- **Send Invitations:** Send invitations to parents/centers to update child enrollment forms. Use filters to select the centers/children to which to send invitations. Parents with an email address on file automatically receive an email that invites them to update child enrollment and/or income eligibility information online.
- **Centers:** Centers can view a list of all sent invitations, which allows them to follow-up with parents, have parents update enrollments online using a device at the center, cancel invitations (if needed), or even fill out paper forms (centers can then mark the form as completed on-site). Depending on your settings, centers must approve each enrollment before sponsors can renew it.



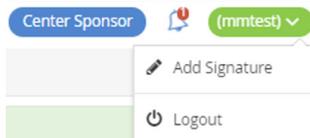
- **View Invitation Status:** You can see how many new enrollment forms and/or income eligibility forms have been completed, started (but not finished), canceled, and so on. The eForms feature provides an overview of all statuses across all centers who use the eForms feature.
- **Approve & Renew:** Once the enrollments are complete, review them by comparing the old forms to the new forms. You can also view parent signatures. Once you've reviewed the data, update the information in KidKare with the click of a button.



# Add a Signature for eForms

Each form you approve and renew through eForms requires your signature. Before you approve and renew forms, add your signature to KidKare in the Add Signature popup. To do so:

- Click **Welcome** in the top-right corner, and select **Add Signature**.



- Click the **Type Signature** box and type your name.
- Using your mouse, finger, or stylus, sign the **E-Signature** box.
- Click **Accept & Sign**.



## Adding Digital Signatures E-Forms

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# eForms Settings for Center Sponsors

When you allow your centers to use eForms for enrollments, you can further customize the actions they can take. These settings are located on the Settings page.

- Click  . The Settings page opens.
- In the **Center Access** section, set **eForms** to **Yes** to allow your centers to access eForms in KidKare. If you need to customize this permission for specific centers, you can do so on the Enable Centers page. For more information, see [Enable Centers](#).



- In the eForms Settings section, click  next to each option to enable it. You can change settings for the following:

Would you like to require sites to approve enrollment forms?

Would you like to require sites to approve enrollment forms?

Would you like to require sites to approve income eligibility forms? Who can send new enrollment requests?

Are sites allowed to send new enrollment requests to parents?

If a parent completes infant feeding details, do you want to indicate that the infant form is on file for the child?

If a parent indicates they participate in SNAP, would you like to require them to provide their SNAP number for validation?

Would you like to require SNAP/TANF number validation for parents to submit their forms?

- Select Disallow for this option to ensure the correct numbers are entered.

Note: If you require your sites to approve either form type, ensure that they add a signature to KidKare. Direct them to [this help article](#) for instructions. If you select "SITE" under the first two approval settings, the sponsor will not be able to approve or renew any eForms. If you select "**SPONSOR**" under the first two approval settings, the site will not be able to approve or renew any eForms. Use the option "**BOTH**" in order to allow the sites and/or sponsor to make final approvals on eForms.

- Your changes are saved automatically.

**Note:** You can only change the approval dropdown options in eForms settings if there are no current eForms pending. If there are eForms pending, those must be approved or cancelled in order to adjust these settings.



## eForms Settings for Sponsors

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[Scan this code to go to the training site to view videos](#)



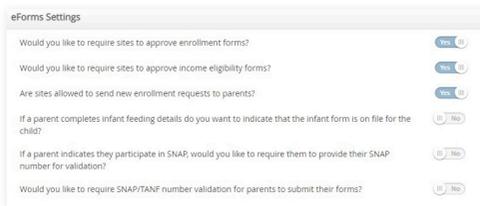
# Enable SNAP Validation for eForms

You can require that SNAP/TANF numbers be validated before parents can submit their forms. Validation ensures that the parent provided a correctly formatted SNAP/TANF number when completing income eligibility information.

When you enable this feature, you can also specify whether the parent is warned and able to submit their forms or whether parents cannot continue completing their forms until the number is formatted correctly.

To do so:

- Click  . The Settings page opens.
- In the **eForms Settings** section, click  next to **Would you like to require SNAP/TANF number validation for parents to submit their forms?** This enables SNAP/TANF validation.
- Next, specify what to do when a parent inputs an invalid SNAP/TANF number:
  - **Set this to Disallow:** The parent will receive a message advising them that the provided SNAP/TANF number is invalid, and they will be unable to complete and submit the form until they correct it

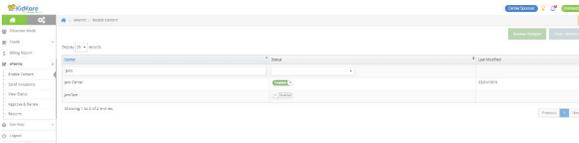


The screenshot shows the 'eForms Settings' page with several toggle switches. The last option, 'Would you like to require SNAP/TANF number validation for parents to submit their forms?', is currently turned off. The other options are: 'Would you like to require sites to approve enrollment forms?' (on), 'Would you like to require sites to approve income eligibility forms?' (on), 'Are sites allowed to send new enrollment requests to parents?' (on), and 'If a parent completes infant feeding details do you want to indicate that the infant form is on file for the child?' (off).

# Enable Centers for eForms

If you have not done so already, access the Settings page and ensure that eForms is enabled in the Center Access section.

- From the menu to the left, click **eForms**.
- Click **Enable Centers**.
- Use the Center and Status boxes to filter the centers that display.
- Click  in the **Status** column to enable or disable eForms status for the listed center.



- Click **Review Changes**.
- Ensure that your changes are correct.
- Click **Save**.



## eForms Settings for Sponsors

[www.kidkare.com](http://www.kidkare.com)

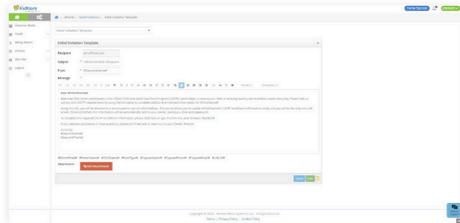


# Customize eForms

## Email Templates

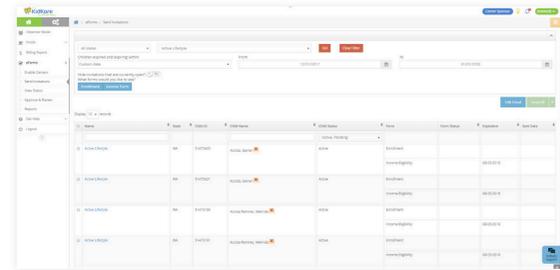
Customize the emails parent/guardians receive when you send enrollment invitations, send forms back for revision, and approve enrollments. You can also customize the Thank You email sent when the parent submits their information to you or your center.

- From the menu to the left, click **eForms**. Click **Send**
- **Invitations**. The Send Invitations page opens.
- Click **Edit Email**. The Initial Invitation Template page opens by default.
- Click the drop-down menu at the top of the page and select the template to edit. For example, select **Thank You for Your Submission Template** to edit the automated email parents/guardians receive upon form submission.
- Click **Edit** in the bottom-right corner. The Rich Text Editor (RTE) opens. You can edit the **Subject**, **From**, and **Message** fields.
- Variables you can use are listed at the bottom of the editor. To use this variables, click in the message and type the variable exactly as it appears. These will populate user-specific information in the message when it is sent. For example, **#ParentName#** will display as John Smith if this email is sent to John Smith.
- Click **Add Attachment** to add an attachment to this message.
- When finished, click **Save**.



# Send Renewal Invitations with eForms

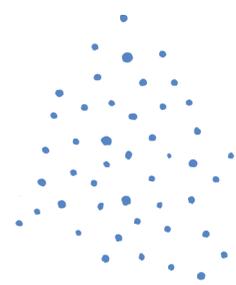
- From the menu to the left, click **eForms**.
- Click **Send Invitations**.
- Set filters for the centers/children to include.
  - Click the **State** drop-down menu and select the state(s) to view. This option is only available if you are set up for multiple states.
  - Click the **Centers** drop-down menu and select the specific center(s) to view.
  - Click the **Child Expired and Expiring Within** drop-down menu and select 30 Days, 60 Days, 90 Days, or Custom Date. If you select Custom Date, set a date range in the **From/To** boxes.
  - Click  next to **Hide Invitations That Are Currently Open** to hide open invitations. This is set to No by default.
  - In the **What Forms Would You Like to See** section, click elect Enrollment, Income Form, or both.
- Click Go.
- Check the box next to the child/center to which to send an invitation. You can also check the box at the top of the column to select all displayed records.



- Click  and select All, EF, or IEF. Parents with an email address are emailed directly.  displays next to children for whom there is no email address on file.



# Send New Enrollments with eForms



Sending enrollment forms to new participants can be completed at the sponsor level, or at the site level as long as permissions are set. Note that these are the same steps a center would follow to send an enrollment form to a new participant.

- From the menu to the left, click **Observer Mode**.
- Select the Center in which you are wanting to enroll the new participant.
- From the menu to the left, click **Children**.
- Click **List Children**.
- Click  and select **Send eForms**. Note that the **Add** button defaults to this selection upon page revisit.
- Complete the **Participant Details** section.
  - Click the **First Name** and Last Name boxes and enter the participant's first and last name.
  - Click the **Birth Date** box and enter the participant's birth date.
  - Click the **Classroom** drop-down menu and select the classroom to which to assign the participant. You can select **Unassigned** to assign the participant to a classroom later. You can also click  to add a new classroom.
  - If you need to enroll a sibling at the same time, click **Add Participant**. Repeat **Steps 3a - 3c** for the additional child. You can add as many siblings, as needed. Adding children this way ensures that the parent only needs to complete one income eligibility form for the household.

- Complete the **Guardian Details** section.
  - Click **Existing** to select an existing parent/guardian. Then, select the contact.
  - Click **New** to add a new parent/guardian and enter their information.
- Click **Send Invitation**.

## What Do I Do if the Guardian Does Not Have an Email Address?

If the guardian does not have an email address, they can complete the form on-site.

- From the menu to the left, click **eForms**.
- Click **View Status**.
- Locate the appropriate record. For instructions, see **[View Status](#)**. If you are a sponsored center, see **[Work with eForms for Sponsored Centers](#)**.
- Click  in the column to the far right. This opens the form on the device you are using.
- Have the guardian complete and sign the form.



## Next Steps

Once parents complete the necessary enrollment and income eligibility forms, you must approve and renew participants on the **[Approve & Renew](#)** page. For more information, see **Approve & Renew**. You can also monitor enrollment status on the **[View Status](#)** page. For more information, see **View Status**.



## eForms Enroll New Participants Online

www.kidkare.com

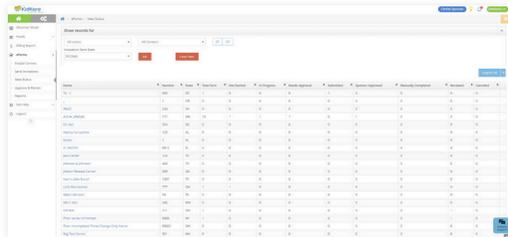


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# View eForm Invitation Statuses

The View Status page provides an overview of your centers' invitation statuses. You can see how many invitations have been sent, how many are complete, and so on.

- From the menu to the left, click **eForms**.
- Click **View Status**



The screenshot shows a web application interface for viewing invitation statuses. It features a sidebar menu on the left with options like 'Home', 'eForms', and 'Reports'. The main content area displays a table with columns for 'Center', 'Status', 'Invitation Sent Date', and 'Invitation Received Date'. The table contains multiple rows of data, each representing a center's invitation status. The interface also includes filter options at the top, such as 'State' and 'Invitation Sent Date', and a 'Go' button to execute the search.

-Set filters for the information to view.

- Click the **State** drop-down menu and select the state(s) to view. This option is only available if you are set up for multiple states.

- Click the **Centers** drop-down menu and select the specific center(s) to view.
- Select EF, IEF, or both.
- Click the **Invitation Sent Date** drop-down menu and select 30 Days, 60 Days, 90 Days, or Custom Date. If you select Custom Date, set a date range in the **From/To** boxes.
- Click **Go**.

-Click each column to sort information in ascending or descending order.

- Click a center name to view that center in Observer Mode.
- Click  next to Export and View or All to export eForms status information.
  - **Export View:** This exports the information displayed on the View Status page.
  - **Export All:** This exports complete invitation status details.

Once you have invitations in the Submitted status, you can approve and renew them. For more information, see [Approve and Renew](#).

## Customizing the View Status Page

Click **Filters** in the top-right corner to choose which columns to display. You can also filter by access to the eForms feature. Possible columns include:

- Name Number
- State
- Total Sent
- Not Started
- In Progress
- Needs Approval
- Submitted
- Sponsor Approved
- Manually Completed
- Renewed
- Canceled



## Understand eForms Status

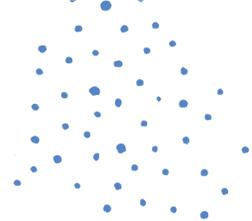


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## Invitation Statuses

STATUS	DEFINITION
Not Started	The parents have not started filling out the form yet.
In Progress	The parents have started filling out the form, but have not yet finished.
Needs Approval	The form needs to be approved (by you or the center).
Submitted	The parent or the center has submitted the form to you.
Sponsor Approved	You have approved the forms.
Manually Completed	The parent completed a paper form.
Renewed	You have updated the system with the new date.
Canceled	The invitation was canceled.

# Approve & Renew Enrollment with eForms

Enrollment information is not updated in KidKare until you approve and renew enrollments on the **Approve & Renew** page. This allows you to control when enrollment information for your centers is updated. However, remember that children updated with a future enrollment date may be disallowed from the current claim.

In most cases, it is better to wait until the current claim is processed before renewing enrollments. For example, if your new enrollment start date is 10/1, you should wait until the September claim is processed before renewing enrollments.

When you have forms ready to review, a notification displays in the top-right corner of the page over the bell icon. The example below shows a notification that some centers have forms ready for approval and renewal.

You can approve and renew forms at the same time, or you can approve and renew the forms as two completely separate steps. Each step is described below:

- **Approve:** Review forms and check for errors. For example, check numbers for categorically eligible forms, verify parent signatures, review changes, compare last year's information with the updated information, and so on.
- **Renew:** Once you approve the forms, renew them. This updates the data in KidKare. Remember to keep timing in mind for this step.
- **Approve and Renew:** Approve and renew forms in one step.



## Eforms Approve & Renew for Sponsors

[www.kidkare.com](http://www.kidkare.com)



## Before Renewing Forms

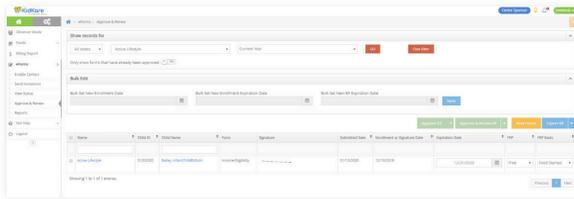
Before you renew forms and update data in KidKare:

- Review and approve forms.
- Verify that the new dates will not cause disallowances on the current claim.

Verify that you have added your signature to KidKare. For more information, see [Add a Signature for eForms](#).

## Approving and Renewing Forms

- From the menu to the left, click **eForms**. Click
- **Approve & Renew**. The Approve & Renew page opens.



- In the Show Records For section, set filters, as needed.
  - Click the **State** drop-down menu and select the state(s) to view. This option is only available if you are set up for multiple states.
  - Click the **Centers** drop-down menu and select the specific center(s) to view.
  - Click the **Date** drop-down menu and select 30 Days, 60 Days, 90 Days, Current Year, or Previous Year.
  - Click  next to **Only Show Forms That Have Already Been Approved** to filter to only those forms that have already been approved.
  - Click **Go**.

**Note:** You can also click **Filters** in the top-right corner to set additional filters and sorts, as well as to specify which columns display on the page.

- Check the box next to the record(s) to update.

**Note:** Click **View Forms** to view the forms you are approving/renewing.

- Do one of the following:

- **Bulk Edit:** In the Bulk Edit section, set new dates in the Bulk Set New Enrollment Date, Bulk Set New Enrollment Expiration Date, and Bulk Set New IEF Expiration Date boxes. Click **Apply**. Click **Approve** or **Approve & Renew**.
- Accept Parent Signature Dates: Click Approve or Approve & Renew.

**Notes:** If you do not have a signature set up in KidKare, you are prompted to add one once you click Approve/Approve & Renew. You can also click a child's name to view their record and edit information, as needed. When finished, click **Approve** or **Approve & Renew**.

The screenshot shows a web interface for approving forms. At the top, there are two tabs: 'Approve IEF' and 'Approve & Renew IEF'. Below the tabs, there is a 'Send Back for Revision' button. Underneath that is a section titled 'Send Back for Revision\*' with a text input field. A note below the text box says: 'In this space provide notes to the parent detailing what needs to be revised or corrected. This information will be included in an email to the parent.' At the bottom of the form, there are 'Back' and 'Send' buttons.

- Select the form(s) to send back (EF, IEF, or both).
- Click the text box and enter notes for the parent. This information is included in the email sent to the parent.
- Click **Send**.

## Sending Forms Back for Revision

If a form requires revision, you can send it back to the parent for changes. To do so:

- On the Approve & Renew page, locate the appropriate child.
- Click the child's name. The Child Information page opens.
- Click **Send Back for Revision**.

## Exporting Approval Information

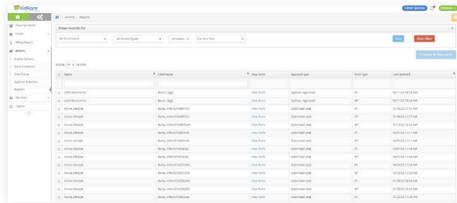
- Click next to Export and View or All to export approval information.
- **Export View:** This exports the information displayed on the Approve & Renew page.
- **Export All:** This exports complete approval data.



# Print Completed eForms Records

Completed eForms are stored within KidKare. You can retrieve and print these forms, as needed. However, we do recommend that you simply store a digital copy, if needed. Remember, you can retrieve these forms from KidKare at any time.

- From the menu to the left, click **eForms**.
- Click **Reports**. The Reports page opens.



- In the **Show Records For** section, set filters for the forms to view.
  - Select **Enrollment** or **Re Enrollment**.
  - Select the form type. You can choose from **EF, IEF, or All Form Types**.
  - Select the center(s) to view. You can select as many centers, as needed, or you can select **All Centers**.

- Select the date range to view. You can select Current Year, Previous Year, or Custom Date. If you select Custom Date, use the From/To boxes to set a date range.
- Click **Run**. Reports meeting the limits you set display.
- To download an individual form, click **View Form**. A PDF downloads. You can then print this PDF, as needed.
- To print multiple forms at once:
  - Check the box next to each form to print.
  - Click **Combine & Print Forms**. The forms you selected download.

# Messages

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# Enable Messaging for Centers

Before you can use KidKare's messaging features, you must enable center messaging on the Settings page.

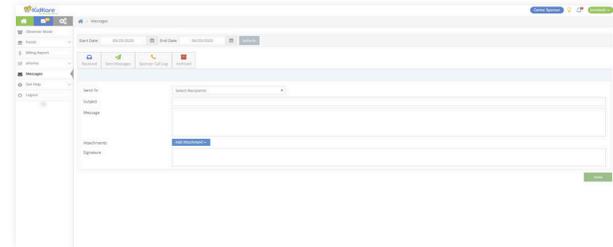
- Click  . The Settings page opens.
- In the Center Access section, click  next to **Messages**. Your changes are saved automatically.



# Message Centers in KidKare

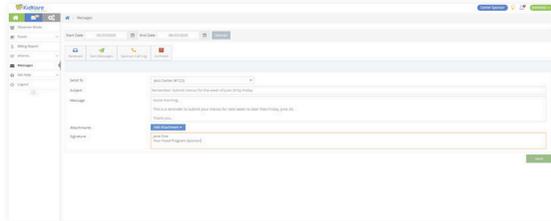
KidKare's messaging feature allows you to send messages directly to your centers in KidKare. Your sites can then review and respond to these messages, allowing both of you to keep a record of communications online.

- Click  . The Messages page opens to the Received tab by default.
- Click **Send Message**. The Message Editor opens.



- Click the **Send To** drop-down menu and select the center(s) to message. You can use the Search box in this menu to search for specific centers. To message all centers, select **All Centers**.
- Click the **Subject** box and enter a subject for this message.
- Click the **Message** box and enter the contents of your message.
- To add an attachment to your message:
  - Click **Add Attachment** and select File.
  - Browse to the location on your computer where the attachment is stored.

- Click the **Signature** box and enter your email signature.

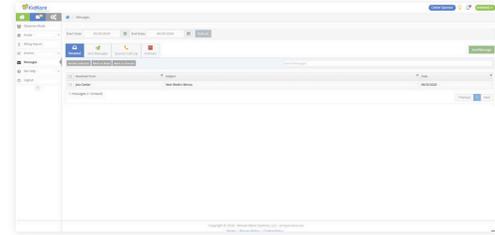


- When finished, click **Send**.

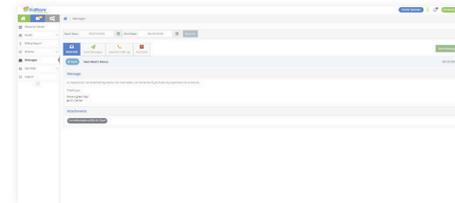
## Center Sponsors: View Received Messages

Received messages display in the Received tab on the Messages page. It is divided into the following columns: Received From, Subject, and Date. You can also see the total number of messages, as well as the number that are unread at the bottom of this page.

- Click . The Message page opens and displays the Received tab by default. Your messages display in a table. Unread messages display in bold.



- Click a message to view the message content.



- If your center has attached a file, click the file name in the **Attachments** section to view and download it.
- When finished, click the **Received** tab to return to your received messages list.
- Use the **Search Messages** box to filter the messages that display. The message list is updated as you type.



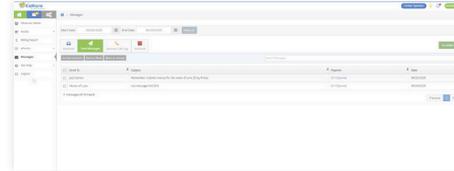
- To mark messages as read/unread:
  - Check the box next to the messages to mark as read/unread. You can also check the box at the top of the column to select all messages.
  - Click **Mark as Read** or **Mark as Unread**.
- To archive messages:
  - Check the box next to the messages to archive. You can also check the box at the top of the column to select all messages.
  - Click **Archive Selected**. The messages you selected are moved to the Archived tab.

## Center Sponsors: View Sent Messages

You can view messages you have sent in the Sent Messages tab. Like the Received tab, the Sent Messages tab is divided into the following columns: Sent To, Subject, Reports, and Date. The total number of messages and unread reports display at the bottom of the table.

- Click . The Messages page opens.

- Click the **Sent Messages** tab.



- To mark sent messages as read/unread:
  - Check the box next to the message(s). Check the box at the top of the column to select all messages.
  - Click **Mark as Read** or **Mark as Unread**.
- To archive messages:
  - Check the box next to the message(s) to archive. Check the box at the top of the column to select all messages.
  - Click **Archive Selected**. The messages are moved to the Archived tab.

To view message reports, click the link in the **Reports** column. For more information about message reports, see [View Message Reports](#).

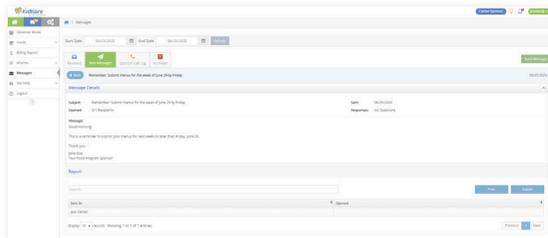
**Note:** You can also send messages from this tab. Click **Send Message** and select the recipients.

# Center Sponsors: View Message Reports

Message reports provide useful data for your sent messages, such as the number of recipients who opened the message.

To view this report:

- Click . The Messages page opens.
- Click the **Sent Messages** tab.
- Click the link in the **Reports** column for the message to view. The message report opens.



- This report is divided into the following sections:

- **Message Details:** This section displays the message subject, content, and sent date. It also provides the number of recipients who have opened the message and the number of recipients who have responded to any attached survey.
- **Questions:** This section displays any survey questions you included in your messaging. If you did not include a survey in your message, this section does not display.
- **Report:** This section provides a review of recipients who have opened the message.



# How to Train Your Sites

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To review all training videos for your sites click the button below:



Scan the QR code to view the full center training page  
or click [here](https://support.kidkare.com/ok-sponsored-center).

<https://support.kidkare.com/ok-sponsored-center>

Here are the first 4 set of videos you should have your centers watch:

**1**

## How to Enroll Participants



Enroll Participants

www.kidshare.com



Manage Child Information

www.kidshare.com

**2**

## How to Mark Meals & Attendance



Attendance and Meal Counts for Centers

www.kidshare.com



Individual Infant Feeding and Reporting

www.kidshare.com



Daily Attendance and Meal Counts

www.kidshare.com



Estimate Attendance

www.kidshare.com

**3**

## How to Enter Menu



Daily Menu

www.kidshare.com



Menu Templates

www.kidshare.com



Calculating Ounce Equivalents

www.kidshare.com



Menu Calendar

www.kidshare.com



Enter Actual Quantities Served

www.kidshare.com



Menu Production Records

www.kidshare.com

**4**

## Submit Claims to Sponsor



Submit Claims to Sponsor

www.kidshare.com



# **KidKare Support**

# Technical Support Contact

We constantly strive to enhance our customer support and ensure that you have access to the appropriate resources when you require our assistance. This resource guide will assist you in identifying the most effective procedures for obtaining the necessary support for you and your team.

## KidKare Training and Knowledge Base

Our Training Hub and Knowledge Base are filled with every resource you may need to help with all of our products and features. We suggest starting here first:



**Training Hub**

**Email**  
**[Oklahoma@KidKare.com](mailto:Oklahoma@KidKare.com)**



